

Dell EMC OpenManage Integration v7.2 for Microsoft System Center for Operations Manager (SCOM)

Installation Guide

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Overview

This guide provides information to install, configure, and use the Dell EMC OpenManage Integration for Microsoft System Center (OMIMSSC) version 7.2 for System Center Operations Manager (SCOM) integrating with Dell EMC OMIMSSC appliance or DSMPS.

The integration of **Dell EMC OMIMSSC** version 7.2 with System Center Operations Manager enables you to discover and monitor the Dell EMC Servers, Integrated Dell EMC Remote Access Controllers (iDRAC), Dell EMC Chassis Management Controller (CMC)/ OpenManage Enterprise - Modular(OME-M), and Network Switches. The supported System Center Operations Manager(SCOM) versions are:

- System Center Operations Manager 2019
- System Center Operations Manager 1807
- System Center Operations Manager 1801
- System Center Operations Manager 2016
- System Center Operations Manager 2012 R2

The **Dell EMC Server Management Pack Suite(DSMPS)** for System Center 2019 Operations Manager, or System Center Operations Manager 1807, System Center Operations Manager 1801, or System Center 2016 Operations Manager, or System Center 2012 R2 Operations Manager enables the monitoring of Dell EMC Servers, and Integrated Dell EMC Remote Access Controllers (iDRAC). The management packs provide the Dell EMC-specific views that you can use to observe and analyze the system status in a network.

CAUTION: To avoid data corruption, data loss, or both; perform the procedures in this document only if you have proper knowledge and experience in using Microsoft Windows operating system and System Center Operations Manager 2019 or System Center Operations Manager 1807 or System Center Operations Manager 1801 or System Center Operations Manager 2016 or System Center Operations Manager 2012 R2.

The **Dell EMC OMIMSSC** is an integration with System Center Operations Manager(SCOM) to cater to discovery, inventory, health monitoring, performance metrics monitoring, and alert monitoring of Dell EMC devices. The Dell EMC OMIMSSC for SCOM solution offers the agent-free monitoring of Dell EMC Servers and Rack Workstations (through iDRAC using WSMAN), Chassis, and Network Switches along with the existing or legacy management packs to perform the agent-based monitoring of Dell EMC Servers and Rack Workstations through iSM using WMI or an OMSA agent.

The Dell EMC OMIMSSC for System Center Operations Manager(SCOM) is an appliance-based solution available in a .zip file package. There are two supported file formats of the appliance that can be extracted from the following zip packages:

1. OMIMSSC_SCOM_7.2.0.xxxx_VHD.zip, where xxxx is the build version, can be extracted to **.vhd file** format.
2. OMIMSSC_SCOM_7.2.0.xxxx_OVA.zip, where xxxx is the build version, can be extracted to **.ova file** format.

Both of the above zip packages contain:

- .vhd file/.ova file
- Documentation folder containing the readme.txt and the installation guide.pdf
- DellEMC-SCOM-Agent-Registry.reg: A registry file
- DellEMC-Proxy-MS-Configuration-Script.ps1: A PowerShell script to configure certain registry entries on a ProxyMS

The Dell EMC OMIMSSC for System Center Operations Manager(SCOM) is a virtual machine that is hosted on one of the following:

- Hyper-V using .vhd file
- VMware ESXi version 6.5, 6.7 and 7.0 using .ova file

The OMIMSSC can be administered through the Dell EMC OMIMSSC Admin Portal.

NOTE: For more information about OMIMSSC appliance, see [Setting up the Dell EMC OMIMSSC appliance](#)

The Dell EMC OMIMSSC appliance is based on CentOS and performs the following task:

- Interacts with the Dell EMC devices and the supported protocols for communication with the devices are:
 - Web Services-Management (WS-MAN)
 - Simple Network Management Protocol (SNMP)
 - RedFish

NOTE: For more information, see [Port information and communication matrix for OMIMSSC appliance](#).

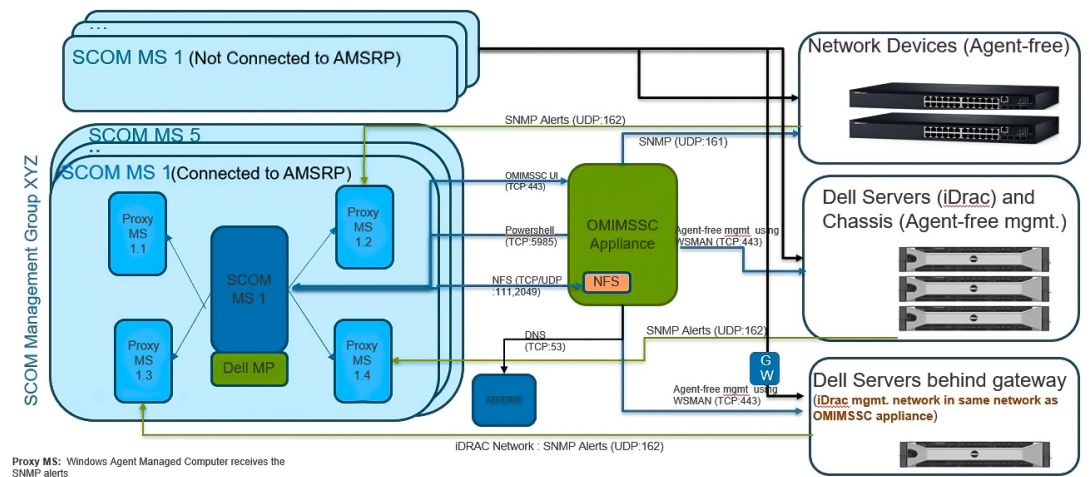
The **Dell EMC Server Management Pack Suite** is a management pack suite that is provided through an .exe file. These management packs are used to monitor the Dell EMC Servers and Rack Workstations using agent-based methods and an Integrated Dell Remote Access Controllers(iDRAC) discovered in Operations Manager.

The **Dell EMC Server Management Pack Suite 7.2** for System Center Operations Manager(SCOM) is a self-extracting executable; Dell_EMCServer_Management_Pack_Suite_v7.2_Xxx.exe—where xx is the server management pack suite version release number. You can download the executable from Dell.com/support and the latest documents from dell.com/openmanagemanuals.

NOTE: For more information about installation of DSMPS, see [Installing Dell EMC Server Management Pack Suite using .exe file](#).

Read the Dell EMC Management Pack’s release notes, which contain the latest information about software and management server requirements, in addition to information about known issues. The release notes are also posted to the **Systems Management documentation** page at Dell.com/OMConnectionsEnterpriseSystemsManagement.

OMIMSSC – SCOM Communication architecture



Proxy MS: Windows Agent Managed Computer receives the SNMP alerts

OMIMSSC load distributes the mgmt. to all the proxy MS. For example, if OMIMSSC manages 1000 devices then the devices will be associated to all 4 proxy MSs equally. Each device will send the alerts to respective ProxyMS.

In Proxy MS, the SNMP alerts are converted to Windows Events and pushed to SCOM DB as alerts by Dell MPs

Things to note

Figure 1. OMIMSSC communication architecture

The architecture explains the following terms:

- SCOM MS—System Center Operations Manager Management Server.
- Proxy MS—Proxy Management Server. For more information, see [Proxy MS and scalability scenarios for device monitoring](#).
- AMSRP—All Management Server Resource Pool. The management servers and their respective windows agents that are used as proxy management servers should belong to the all management server resource pool.
- Gateways servers—iDRAC should be reachable from the OMIMSSC appliance v7.2 and later for the discovery to proceed.

Topics:

- [What's new in this release](#)
- [Monitoring features supported by DSMPS and OMIMSSC for System Center Operations Manager\(SCOM\)](#)
- [Explaining Monitoring Features](#)
- [Obtain the OMIMSSC license](#)
- [Terms used in this document](#)

What's new in this release

Dell EMC OpenManage Integration version 7.2 for Microsoft System Center for Operations Manager(SCOM) brings the following feature:

- Support for deploying the Dell EMC OMIMSSC appliance for System Center Operation Manager(SCOM) version 7.2 on the following **VMware ESXi** versions using **.ova file**:
 - Version 6.5
 - Version 6.7
 - Version 7.0

along with the existing support for deploying Dell EMC OMIMSSC appliance for SCOM on **Hyper-V** using **.vhd file**.

- Update Rollup 1 for System Center Operations Manager 2019.
- Update Rollup 8 for System Center Operations Manager 2016.
- Update Rollup 9 for System Center Operations Manager 2016.
- Support for environments where System Center Operation Manager(SCOM) with gateway servers is deployed, where SCOM MS with Proxy MS, Dell EMC OMIMSSC appliance, and iDRACs are part of the same management network.
- Support for latest iDRAC 9-based PowerEdge servers. For more information about the iDRAC 9-based PowerEdge servers, see [iDRAC9-based PowerEdge servers](#). The latest iDRAC 9-based PowerEdge servers are:
 - PowerEdge R6515
 - PowerEdge R7525
 - PowerEdge C6525
 - PowerEdge R6525
 - PowerEdge R7515
- Support for backup and restore of OMIMSSC appliance.
- Service pack update feature is enhanced with an autoupdate of applicable Dell EMC Management Packs that have been imported previously in the Operations Manager console, appliance kernel RPMs, and application RPMs. The update can be performed using online repository.
- The Dell EMC OMIMSSC for SCOM version 7.2 contains medium severity security fixes. The customers, who are affected with previous versions are advised to upgrade to the latest version.

Monitoring features supported by DSMPS and OMIMSSC for System Center Operations Manager(SCOM)

The Dell EMC Server Management Pack Suite(DSMPS) for System Center Operations Manager(SCOM) enables you to:

- Discover and classify the following Dell EMC devices:
 - Dell EMC PowerEdge Servers—Using Dell EMC Servers and Rack Workstations monitoring (license-free, OMSA agent-based), and Dell EMC Servers and Rack Workstations (Licensed) monitoring through iSM using WMI(agent-based)
 - Dell Remote Access Controllers
 - Supported Dell Precision Racks

NOTE: Dell EMC Server and Rack Workstation Monitoring Feature (license-free) supports monitoring of PowerEdge servers, having Windows Server Operating systems.

NOTE: The discovery of the iSM-WMI licensed would remain same as SCOM native discovery using management packs, the iSM-WMI discovery is not supported through the OMIMSSC appliance console directly.

The Dell EMC OMIMSSC enables you to:

- Discover and classify the following Dell EMC devices:
 - Dell EMC PowerEdge Servers—Using Dell EMC Servers and Rack Workstations (Licensed) monitoring through iDRAC using WS-MAN(agent-free)
 - Dell EMC Chassis—PowerEdge FX2/ FX2s, PowerEdge VRTX, PowerEdge M1000e, PowerEdge MX7000 Chassis, and Dell OEM Ready Chassis
 - Supports OpenManage Enterprise-Modular
 - Dell EMC Network Switches—M-Series, Z-Series, N-Series, and S-Series switches
 - Supported Dell Precision Racks
 - Dell EMC Chassis Modular Server Correlation
- View, analyze, and resolve alerts using Knowledge Base (KB) articles.
- Perform various tasks on the discovered Dell EMC devices.
- View reports for discovered Dell EMC devices.

Table 1. Features comparison between Dell EMC OMIMSSC and DSMPS for System Center Operations Manager(SCOM)

	OMIMSSC for SCOM (Dell EMC OpenManage Integration for Microsoft System Center for System Center Operations Manager)	Dell EMC Server Management Pack Suite
Solution Comparison	OMIMSSC is an integration with SCOM, a solution that offers the agent-free monitoring of Dell EMC devices including PowerEdge servers, PowerEdge chassis, and network switches.	Dell EMC Server Management Pack Suite offers the agent-based monitoring solution for Dell EMC devices including PowerEdge servers.
Discovery and Monitoring	iDRAC agent-free discovery and monitoring of the following platforms: <ul style="list-style-type: none"> • Servers and rack workstations • Modular systems • Network switches For more information about supported protocols, see Overview .	Discovery and monitoring of servers and rack workstations using software-based agent (OMSA) or through iSM. <p>i NOTE: The discovery of the iSM licensed would remain same as SCOM native discovery using DSMPS management packs.</p>
Licensed features	Dell EMC Server and Rack Workstation (Licensed) monitoring feature: <ul style="list-style-type: none"> • The Server and Rack Workstation (licensed) monitoring using iDRAC agent free method is supported through OMIMSSC appliance. • The Server and Rack Workstation (licensed) monitoring using iSM agent-based method is supported using the management packs with SCOM native discovery of windows computers. 	The Server and Rack Workstation (licensed) monitoring using iSM agent-based method is supported using the management packs with SCOM native discovery of windows computers.
License-free features	<ul style="list-style-type: none"> • Dell EMC Server and rack workstation monitoring using OMSA. i NOTE: This supports monitoring of PowerEdge servers, having Windows Server Operating systems. • Dell EMC Chassis monitoring feature • Dell EMC Chassis Modular Server Correlation feature • Dell EMC Network switch monitoring feature • Dell Remote Access Controllers (DRAC) monitoring feature (supported in iDRAC8 and lower versions) 	<ul style="list-style-type: none"> • Dell EMC Server and rack workstation monitoring feature using OMSA (license-free) i NOTE: This supports monitoring of PowerEdge servers, having Windows Server Operating systems. • Dell Remote Access Controllers (DRAC) monitoring feature
Licensing Information	<p>The following licenses are available:</p> <ul style="list-style-type: none"> • Evaluation license—A trial version of the license that supports up to five nodes. • Production license—you can purchase the production license from Dell EMC based on the number of nodes that you want to monitor are managed with OMIMSSC for SCOM. <p>For more information about Licenses, see Obtain the OMIMSSC license.</p>	
Proxy MS	Required For more information, see Overview of Proxy MS .	Not applicable

Table 1. Features comparison between Dell EMC OMIMSSC and DSMPS for System Center Operations Manager(SCOM) (continued)

	OMIMSSC for SCOM (Dell EMC OpenManage Integration for Microsoft System Center for System Center Operations Manager)	Dell EMC Server Management Pack Suite
Number of devices or nodes supported	600 for detailed mode, and above in multiples of 1000 devices for scalable mode. For more information, see For more information, see Configuration planning for MS and Proxy MS with deployment scenarios for supported scalability.	Maximum of 600 devices. For more information, see Configuration planning for MS and Proxy MS with deployment scenarios for supported scalability
Supported System Center Operations Manager (SCOM) versions	SCOM 2019, SCOM 1801, SCOM 2016, and SCOM2012R2	

Explaining Monitoring Features

Table 2. Monitoring features and their description

Feature	Description
Dell EMC Servers and Rack Workstations Monitoring	Monitoring and inventory of PowerEdge servers, PowerVault servers, Dell EMC branded or Dell EMC OEM Ready servers, and supported Dell Precision Racks. This is a license-free feature.
Dell EMC Servers and Rack Workstations Monitoring (Licensed)	Monitoring and inventory of PowerEdge servers, PowerVault servers, supported Dell Precision Racks, and hardware monitoring of Dell EMC branded or Dell EMC OEM Ready servers and Dell EMC Microsoft Storage Spaces Direct Ready nodes through iDRAC or iSM as supported. This is a licensed feature.
DRAC Monitoring	Monitoring and inventory of iDRAC devices.
Dell EMC Chassis Monitoring	Monitoring and inventory of Chassis devices such as M1000e, FX2, VRTX, MX7000 and OEM Ready chassis.
Dell EMC Chassis Modular Server Correlation	Correlation of Dell modular servers which are discovered either using Server and Rack Workstation Monitoring feature or Server and Rack Workstation Monitoring (Licensed) feature with the slot or an OEM Ready chassis
Dell EMC Network Switch	Monitoring of Network Switches such as M-Series, Z-Series, N-Series, and S-Series switches.

Obtain the OMIMSSC license

License Information

The Dell EMC Server and Rack Workstation Monitoring (Licensed) feature in Dell EMC Server Management Pack Suite for Operations Manager is licensed. Information on the process for obtaining software licenses is as follows.

Licenses

Licenses must be purchased based on the desired number of nodes you want to monitor.

Purchasing Licenses

To leverage the Dell EMC Server and Rack Workstation Monitoring (Licensed) feature functionalities, you must purchase licenses (based on the desired number of managed nodes) from Dell. The order confirmation and license is sent as an e-mail to the e-mail ID that you have specified in My Account — Dell. The purchased licenses are also downloadable from the Dell Digital Locker portal at <http://www.dell.com/support/licensing>. If you are unable to download your licenses, email Dell Customer Support by going to <https://www.dell.com/support/incidents-online/in/en/inbsd1/ContactUs/Dynamic>.

Checking License Usage

A Console requires a license to manage PowerEdge servers. To view the PowerEdge servers managed by Dell EMC Server and Rack Workstation Monitoring (Licensed) feature for Operations Manager: In Operations Manager console, select **Monitoring > Dell EMC > Dell EMC Feature Management Dashboard**

The number of nodes consumed is displayed in the **Total Node Count** column.

Change from Dell Server Management Pack Suite Version 6.0 for Operations Manager

Until Dell Server Management Pack Suite Version 6.0 for Operations Manager; Dell Connections License Manager (DCLM) was required to manage licenses. For Dell Server Management Pack Suite Version 6.1 and later, you do not require DCLM.

There is no longer a license-count enforcement post DCLM being removed. You can continue to manage the PowerEdge servers using Server and Rack Workstation Monitoring (Licensed) feature for Operations Manager even after reaching or exceeding the limit of the number of licenses purchased from Dell. The **Checking License Usage** section presents the steps to help you determine the number of nodes being managed to ensure that you have the appropriate number of license entitlements from Dell Inc. Purchase additional licenses if the number of nodes you are managing exceeds the number of licenses you have purchased.

Licenses that you have purchased for Dell Server Management Pack Suite Version 6.0 for Operations Manager are still applicable to Dell Server Management Pack Suite Version 6.1 and later for Operations Manager. So, after a product upgrade, the earlier license is still valid and you can still manage servers per the permissible count mentioned in the previously purchased license.

License terms and conditions

The licenses are also governed by the same license terms as the product EULA. You can get the latest updated license terms at dell.com/learn/us/en/uscorp1/terms?s=corp. For further queries, contact Dell Sales and Support.

Terms used in this document

Table 3. Terms used in this document

Term	Refers to
MS	Management Server
Proxy MS	Proxy Management Server that helps to monitor physical nodes.
AMSRP	All Management Server Resource Pool. The management servers and their respective windows agents that are used as proxy management servers should belong to the all management server resource pool.
CMC/OME-M	Dell EMC Chassis Management Controller OpenManage Enterprise Modular
FMP	Dell EMC Feature Management Dashboard
OMIMSSC	Dell EMC OpenManage Integration version 7.2 for Microsoft System Center Operations Manager
DSMPS	Dell EMC Server Management Pack version 7.2 for Microsoft System Center Operations Manager
Dell Remote Access Controller (DRAC)	DRAC of Dell EMC PowerEdge Server, Dell EMC branded or Dell EMC OEM Ready servers, unless otherwise specified.
Integrated Dell Remote Access Controllers (iDRAC)	iDRAC of Dell EMC PowerEdge Server, Dell EMC branded or Dell EMC OEM Ready servers, unless otherwise specified.
iDRAC Service Module (iSM)	iDRAC Service Module is a lightweight software that runs on the Server and complements iDRAC with monitoring information from the OS. The Service Module does not expose any new interfaces of its own, rather it complements iDRAC with additional data that users can work with using iDRAC consoles. For more information about iSM and the supported platform, see <i>iDRAC Service Module Installation Guide</i> at Dell.com/support .
Operations Manager	System Center Operations Manager 2019, System Center Operations Manager 1801, System Center Operations Manager 2016, System Center Operations Manager 2012 R2, unless otherwise specified.
MP	Management pack

Table 3. Terms used in this document (continued)

Term	Refers to
VM	Virtual Machine
System Center Operations Manager 2019	System Center Operations Manager 2019, unless otherwise specified.
System Center Operations Manager 1807	System Center Operations Manager 1807, unless otherwise specified.
System Center Operations Manager 1801	System Center Operations Manager 1801, unless otherwise specified.
System Center Operations Manager 2016	System Center Operations Manager 2016, unless otherwise specified.
System Center Operations Manager 2012	System Center Operations Manager 2012 R2, unless otherwise specified.
Dell EMC PowerEdge Servers	PowerEdge monolithic servers, PowerEdge modular servers, PowerVault servers, supported Rack Workstations, hardware monitoring of Dell EMC branded or Dell EMC OEM Ready servers and Dell EMC Microsoft Storage Spaces Direct Ready nodes, unless otherwise specified.
Dell EMC Servers and Rack Workstation monitoring	PowerEdge monolithic servers, PowerEdge modular servers, PowerVault servers, supported Rack Workstations, Dell EMC branded or Dell EMC OEM Ready servers, unless otherwise specified. This is a license-free feature.
Dell EMC Servers and Rack Workstation monitoring (Licensed)	PowerEdge monolithic servers, PowerEdge modular servers, PowerVault servers, supported Rack Workstations, hardware monitoring of Dell EMC branded or Dell EMC OEM Ready servers and Dell EMC Microsoft Storage Spaces Direct Ready nodes, unless otherwise specified. This is a license-based feature.

System requirements for Dell EMC OMIMSSC

Topics:

- [Account privileges](#)
- [Common system requirements for Dell EMC OMIMSSC](#)

Account privileges

Requirements for the accounts used in OMIMSSC for Operations Manager.

The user must be a member of:

- Domain user group
- Local Administrator group on the Management server
- Operations Manager Admin group

Common system requirements for Dell EMC OMIMSSC

Before setting up the Dell EMC OMIMSSC appliance, ensure that the following software prerequisites are met:

Install the Dell EMC OMIMSSC appliance using one of the following methods:

- If you are using **Hyper-V**, then deploy a virtual machine using **.vhd** file.
- If you are using **VMware ESXi** host version 6.5 and later, then deploy a virtual machine using **.ova** file.

The Dell EMC OMIMSSC appliance supports the enrollment of one Management Group through the enrollment of any of the Management servers within the group. Following are the hardware requirements:

Table 4. Hardware requirements

Components	Requirement
RAM	8 GB
Processor count	4
Hard disk	40 GB

For an Admin portal:

Install any of the following supported browsers:

1. Internet Explorer 10 or later
2. Mozilla Firefox 30 or later
3. Google Chrome 23 or later
4. Microsoft Edge

For **Proxy MS**, see section [Proxy MS virtual machine Configuration](#) under [Configuration planning for Management Server and Proxy MS with deployment scenarios for supported scalability](#) and for more information, see docs.microsoft.com/.

For **Gateway Servers**, iDRAC should be reachable from the OMIMSSC appliance for the discovery to proceed.

Install, and configure Dell EMC OMIMSSC

Topics:

- Prerequisites
- Downloading Dell EMC OMIMSSC from web
- Setting up the Dell EMC OMIMSSC appliance
- Deploy and configure the OMIMSSC appliance VM on Hyper-V
- Deploy and configure the OMIMSSC appliance VM on VMware ESXi
- Configure OMIMSSC appliance VM and log in as an admin user

Prerequisites

To install the Dell EMC OMIMSSC 7.2, ensure that you have the following pre-requisites:

- Install one of the following versions of Operations Manager:
 - 2019
 - 1807
 - 1801
 - 2016
 - On systems running the Nano server version of Windows server 2016 operating system, apply the Update Rollup 1 for Microsoft System Center 2016 – Operations Manager agent package provided in the Microsoft knowledge base article KB3190029. For more information, see <https://support.microsoft.com/en-us/help/3190029/update-rollup-1>.
 - 2012 R2
- Create a user account with local administrator privileges on the SCOM management server where OMIMSSC is installed. The account should be attached to the relevant domain and be a part of the SCOM administrators group.
- Create an account with Local administrator privileges on the management server where Dell EMC Server Management Pack Suite is installed.
- Enable the following Windows firewall rules:
 - Operations Manager SNMP Response
 - Operations Manager SNMP Trap Listener
 - Operations Manager Ping Response
- Windows PowerShell 3.0 or later if your system is running Windows Server 2012 R2 Operating System.

Downloading Dell EMC OMIMSSC from web

To download the OMIMSSC, perform the following steps:

1. Download the OMIMSSC file from the Dell support site.

NOTE: If you are unable to download your license keys, contact Dell Support by going to www.dell.com/support/softwarecontacts to locate the regional Dell Support phone number for your product.

2. Extract the .vhd file or an .ova file to set up the appliance.

NOTE: Ensure that the hard disk space of 60 GB is available before extracting the .vhd file.

Setting up the Dell EMC OMIMSSC appliance

Ensure that the following requirements are met on the Hyper-V and ESXi host where you are setting up OMIMSSC appliance:

- Virtual switch or VM network is enabled within the network of the management group to communicate with the OMIMSSC appliance and the MS.

- Ensure to have sufficient memory resources available for VM on Hyper-V and ESXi host. For more information on resources, see [Common system requirements for OMIMSSC](#).

Install the Dell EMC OMIMSSC appliance using one of the following methods:

1. When you are using **Hyper-V**, then deploy a virtual machine using a **.vhd** file. For more information, see [Deploy and configure the OMIMSSC appliance VM on hyper-v](#).
2. When you are using **VMware ESXi** version 6.5 and later, then deploy a virtual machine using an **.ova** file. For more information, see [Deploy and configure the OMIMSSC appliance VM on VMware ESXi](#).

You can set up an NTP server to sync time between hyper-V host or ESXi host and SCOM Management Server.

Deploy and configure the OMIMSSC appliance VM on Hyper-V

For setting up the OMIMSSC, deploy a virtual machine on hyper-v using .vhd file:

1. In **Hyper-V Manager**, from the **Actions** menu, select **New** and click **Virtual Machine Manager**. The New Virtual Machine Wizard is displayed.
2. In **Before You Begin**, click **Next**.
3. In **Specify Name and Location**, provide a name for the virtual machine.
If you want to store the VM in a different location, then select **Store the virtual machine in a different location**, click **Browse**, and traverse to the new location.
4. In **Specify Generation**, select **Generation 1**, and then click **Next**.
5. In **Assign Memory**, assign the memory capacity that is mentioned in the prerequisite.
6. In **Configure Networking > Connection**, select the network that you want to use, and then click **Next**.
7. In **Connect Virtual Hard Disk**, select **Use an existing virtual hard disk**, traverse to the location where the **OMIMSSC—v7.2 VHD** file is present, and select the file.
8. In **Summary**, confirm the details that you have provided and click **Finish**.
9. Set the **Number of virtual processors** count value to 4, since by default the processor count is set to 1.
To set the processor count:
 - a. Right-click Appliance, and select **Settings**.
 - b. In **Settings**, select **Processor**, and set **Number of virtual processors** to **4**.
10. Ensure the synchronization of time between hyper-V host and the SCOM Management Server.
11. Enable the **Time synchronization** option on the VM hosted on **hyper-V**.
 - a. Select the VM, hosted on hyper-V.
 - b. Right-click the VM, and select **Settings**.
 - c. Select **Management > Integration Services > Time Synchronization**.

Verify OMIMSSC appliance Virtual Machine hosted on hyper-V

To verify that the Appliance VM is configured appropriately, select and then right-click the **Appliance VM**, click **Settings**, and then perform the following tasks:

1. Check if the allocation of memory for the appliance is as per the requirement mentioned in the [Common system requirements for OMIMSSC](#). Else provide the memory in **Startup RAM**, and click **Apply**.
2. Check if the processor count is as per the requirement mentioned in the [Common system requirements for OMIMSSC](#). Else provide the number of processor counts in **Number of Virtual processors** count under **Processors**.
3. Check if the **Virtual hard disk** field under IDE Controller: **IDE Controller 0 > Hard Drive** the **Virtual hard disk** referring to the **OMIMSSC —v7.2** file else, click **Browse** and navigate to the location where the VHD file is unzipped and select the **OMIMSSC —v7.2** file and click **Apply**.
4. Check if **Network Adapter > Virtual Switch** is connected to a physical NIC card, else configure the NIC card, and select the appropriate NIC card from the **Virtual Switch** drop-down menu and click **Apply**.
5. From the **Hyper-V Manager** menu, right-click the Appliance VM and perform the following tasks:

- a. Click **Connect**, and then click **Start**.

If the newly created virtual machine with the selected virtual hard disk of Appliance fails to boot with any kernel panic exception, edit the virtual machine settings, and enable the dynamic memory option for this virtual machine.

Deploy and configure the OMIMSSC appliance VM on VMware ESXi

Ensure that you extract the .ova file from .zip file in a local drive.

To deploy a virtual machine on VMware ESXi using .ova file, perform the following steps:

1. Open a web browser. Provide the ESXi host IP address and click Enter.
The **VMware ESXi** login page is displayed.
2. Enter the **User name** and **Password** and then click **Log in**.
3. From the navigation pane, select **Virtual Machines**.
4. Select **Create or Register VM** to create a new virtual machine.
The **New virtual machine** wizard is displayed.
5. In the **Select creation type**, select **Deploy a virtual machine from an OVF or OVA file** option and click **Next**.
6. In **Select OVF and VMDK files**, enter a name for the virtual machine that you want to create.
7. Select **Click to select files or drag/drop**, to go to the location where you have downloaded the .ova file.
8. Select the file **OMIMSSC_xx.ova** and, click **Open**.
9. Click **Next**.
10. Select the storage or datastore where you want to store the configuration and virtual disk files and then click **Next**.
11. In the **Deployment options** wizard, select the wanted network mappings and the disk provisioning is selected as **Thin** by default, and then click **Next**.
The **Ready to complete** wizard is displayed.
12. Click **Finish**.
13. The creation of VM starts, and you can view the status of VM in the **Recent task** pane of VMware console.
14. Ensure the synchronization of time between an ESXi host and the SCOM Management Server.
15. Enable the **Synchronize guest time with host** option on the VM hosted on **ESXi**:
 - a. Select the VM, and click **Edit** options.
 - b. Select **VM options** tab.
 - c. Select **VMware Tools** > **Time** > **Synchronize guest time with host**.

Configure OMIMSSC appliance VM and log in as an admin user

Perform the following tasks once OMIMSSC starts:

 **NOTE:** It is recommended that you wait for five minutes before you log in as an Admin so that all services are initiated.

1. In **localhost login**: Type admin.
2. In **Enter new Admin password**: Type a password.

 **NOTE:** Dell EMC recommends to configure and use strong passwords to authenticate appliance admin user and the Dell EMC OpenManage Integration Dashboard console login page.

3. In **Please confirm new Admin password**: retype the password, and press **Enter** to continue.
The **terminal console** wizard is displayed.

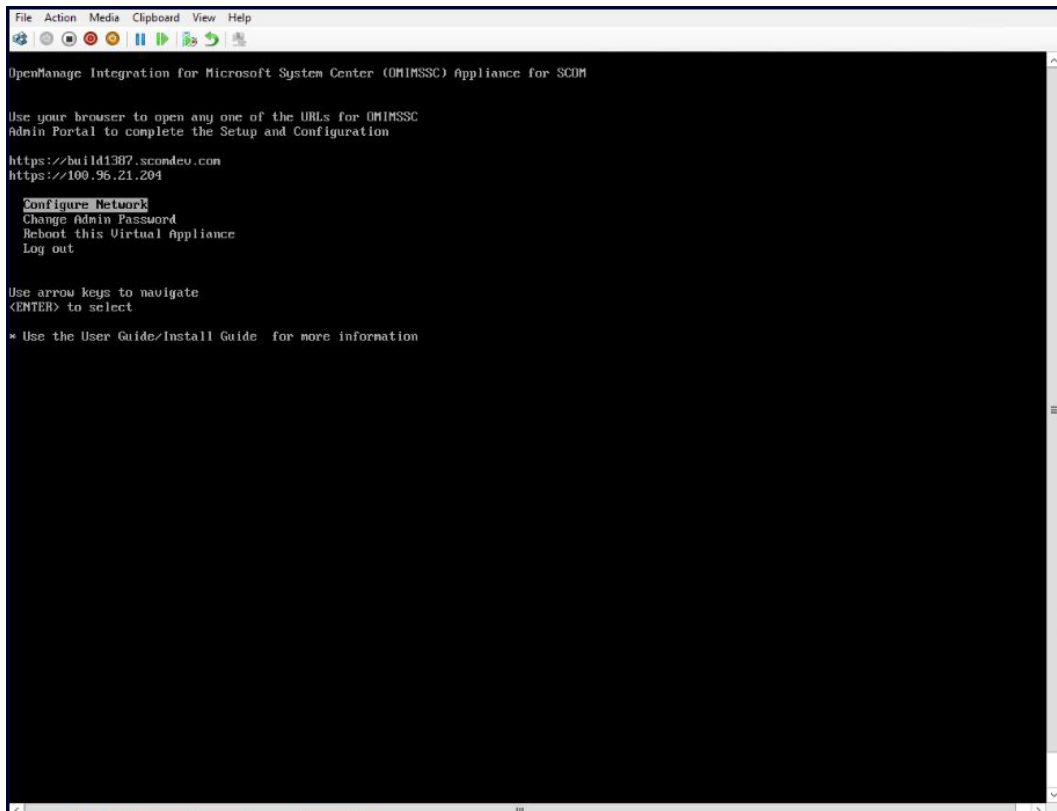


Figure 2. Terminal console wizard

4. In **Appliance**, select **Configure Network**, press **Enter**, and perform the following substeps:
 - a. Select **Edit a connection**, and press **Enter**.
 - b. Select the **Ethernet** connection that you want to edit and then select **Edit** and press **Enter**.
 - c. Select **IPv4 CONFIGURATION > <Show>** and press **Enter**.
 - d. In **DNS servers**, type the DNS IP address, and then press **OK**.
 - e. Select **Back** and press **Enter**.
 - f. Select **Set system hostname** and press **Enter**.
 - g. In **Hostname**, type a name in FQDN format for the OMIMSSC appliance, and then press **OK**. For example, `Hostname.domain.name.com`.
 - NOTE:** Ensure that the SCOM MS is reachable from the OMIMSSC appliance. For more information, see [Port information and communication matrix for OMIMSSC appliance](#).
 - NOTE:** A hostname contains the alphanumeric characters (a-z and 0-9), hyphen(-), and a period(.). A hostname may not start with a hyphen or period. It must not include other special characters like *underscore* (_).
 - NOTE:** You can change the IP address of Appliance by selecting Device configuration option. Do not change the hostname of Appliance after this point.
 - h. Select **Quit**, and then press **Enter**.
5. From Appliance, note the Admin portal URL.

Enroll Dell EMC OMIMSSC appliance

The topics in this section describe the enrollment of OMIMSSC appliance with SCOM Management group.

NOTE: Ensure that you download and import the Dell EMC Configuration Management pack before performing enrollment from Dell EMC OMIMSSC Admin portal.

Topics:

- [Downloading the Dell EMC Configuration Management Pack](#)
- [Enrolling of Operations Manager console](#)

Downloading the Dell EMC Configuration Management Pack

You can perform the console enrollment once the configuration management pack is downloaded and imported in the Operations Manager console. The Management packs perform the following actions:

- NFS client enablement.
- Remote Powershell enablement.
- Adding WinRM rule to firewall.
- Enabling WinRM client and server authentication.

These action are performed on the Management server where Operations Manager is configured.

To download the configuration Management Pack, perform the following steps:

- Log in to the Dell EMC OMIMSSC Admin portal as the default admin by providing password in the password field.
- On the left pane, select **Download** and under Dell EMC OMIMSSC Configuration Management pack, click **Download Configuration MP**.
- Download the configuration management pack.

To install the management pack:

- Launch the Operations Manager console.
- On the left pane, select **Administration > Management Packs > Installed Management Packs**.
- Run the Tasks **Import Management Packs**. Import Management Packs wizard is displayed.
- Select **Add** and click **Add from disk** from the drop-down menu and go to the folder where the management pack is downloaded.
- Select the downloaded file and Click **Open**.
- Select the file **Dell.EMC.OMIMSSC.Configuration.mp** and click **Install** and then **Close**.

NOTE: Informational event with event ID 71 is generated in the Windows Event Viewer under Windows Logs > Application > Operations Manager. This event contains the details of the prerequisites which get configured on the Management servers.

Enrolling of Operations Manager console

Before enrollment, ensure you have completed the pre-requisites. For more details, see [Downloading Dell EMC Configuration Management Pack](#).


To enroll an Operations Manager console with Dell EMC OMIMSSC, perform the following steps:

1. Open a browser, and provide Appliance URL or enter the Appliance IP address to launch the Dell EMC OMIMSSC Admin portal page. The Admin portal login page is displayed.
2. Log in to the Admin portal as a default admin by providing the password in password field.
3. Click **Settings > Console Enrollment**, and then click **Enroll**. The **Enroll a Console** page is displayed.

4. In the **Name** field, provide a name for the console.
5. In the **Description** field, provide a description of the console.
6. In the **Server FQDN** field, provide the FQDN of any management server within the management group of the Operations Manager console.
7. Select the Windows credential profile created from the **Credentials** drop-down menu.
8. (Optional) Click **Create New** to create a Windows type credential profile to access the Operations Manager console. For information about creating a credential profile, see *Dell EMC OpenManage Integration Version 7.2 for Microsoft System Center for Operations Manager User's Guide*.
9. To verify the connection between the Appliance and the Operations Manager, click **Test Connection**.
"Test connection passed" message is displayed on successful test connection.
10. Click **Enroll** to complete the enrollment process.

The console is listed in the **Console Enrollment** page on successful enrollment. If there are multiple Operations Manager consoles within the Management Group, then this process enrolls all the consoles within the Management Group.

 **WARNING: Ensure that you de-enroll all the consoles within the Management Group from the OMIMSSC appliance and wait for an hour to enroll another time with a new OMIMSSC appliance.**

 **NOTE: If a Management Server has been added to or deleted from the management group, perform Sync with MSSC from the Operations Manager console to view the updated information in the Console Enrollment page of the Dell EMC OMIMSSC Admin Portal. For more details, see Synchronizing Dell EMC devices with enrolled Operations Manager in *Dell EMC OpenManage Integration version 7.2 for Microsoft System Center for Operations Manager (SCOM) User's Guide*.**

Proxy MS and scalability scenarios for device monitoring

The topics in this chapter include overview of Proxy MS and managing the OMIMSSC appliance with Proxy MS to achieve higher scalability number of the devices that are monitored.

Topics:

- [Overview of Proxy MS](#)
- [Configuration planning for Management Server and Proxy MS with deployment scenarios for supported scalability](#)
- [Adding Proxy MS to DellProxyMSGroup and Synchronizing Dell Proxy MS with OMIMSSC](#)

Overview of Proxy MS

Proxy MS is a virtual machine running on Windows Server Operating Systems that is introduced for Dell EMC OpenManage Integration for Microsoft System Center Operations Manager (version 7.1 and later) to offload the monitoring, performance metrics, and SNMP Alerts work flows from the Management Server and thus helps in scaling the number of devices being monitored within a Management Group. The Management Server and Proxy MS are in the same domain. Discover the Proxy MS as an Agent Managed Windows computer in the Operations Manager console. For more details on how to use Proxy MS, see [Adding Proxy MS to DellProxyMSGroup and Synchronizing Dell Proxy MS with OMIMSSC](#).

In Dell EMC Server Management Pack version 7.0, when a Management Group consisting of five Management Servers is used, a maximum of 600 devices can be monitored in the scalable mode. In Dell EMC OMIMSSC version 7.1 and later with the introduction of Proxy MS, you can achieve higher Scalability of Monitored Devices - multiple 1000+ nodes. For more information, see [Configuration planning for Management Server and Proxy MS with deployment scenarios for supported scalability](#).

NOTE: The Proxy MS is supported only for Operation Manager 2016 and later.

NOTE: Setting up Proxy MS is mandatory for proper functioning of OMIMSSC appliance.

Configuration planning for Management Server and Proxy MS with deployment scenarios for supported scalability

The Dell EMC devices can be discovered in the Operations Manager console and Dell EMC OMIMSSC console. One instance of Dell EMC OMIMSSC provides support to only one Management Group(MG) for discovery and monitoring of devices.

You can configure the Management Server and Proxy MS as per the deployment scenarios that is required for your environment.

Table 5. Deployment Scenario for Operations Manager 2012 R2

Monitoring Mode	Device Count	Number of Management Servers
Scalable	<=600	For minimum hardware recommendation for MS, DB, and the number of Management Servers, set Number of Network Devices count to 2000 in Sizing Guide . NOTE: This configuration is required for monitoring Dell devices that are mentioned under Device count column.
Detailed	<=120	For minimum hardware recommendation for MS, DB, and the number of Management Servers, set

Table 5. Deployment Scenario for Operations Manager 2012 R2 (continued)

Monitoring Mode	Device Count	Number of Management Servers
		<p>Number of Network Devices count to 2000 in Sizing Guide.</p> <p>NOTE: This configuration is required for monitoring Dell devices that are mentioned under Device count column.</p>

NOTE: To Scale more than 600+ devices in scalable mode, upgrade the Operations Manager 2012 R2 to Operations Manager 2016 and later (the Microsoft Public hotfix <https://support.microsoft.com/en-us/help/4481376/> available only for Operations Manager 2016 and later).

NOTE: For Operations Manager 2012 SP1, OMIMSSC is not supported.

Table 6. Deployment Scenario for Operations Manager 2016 and later

Scenario1: Devices discovery using Operations Manager (SMASH/Network Switch)					
Dell EMC devices are discovered as SMASH devices or Network devices in the Operations Manager console. The inputs for SMASH devices are provided in the SMASH monitoring wizard and for network switches in the network device discovery wizard of the Operations Manager console.					
Monitoring Mode	Devices Count	Proxy MS Configured	Number of Management Servers	Required minimum number of Proxy MS	Remarks
Scalable	<=600	No	<p>For minimum hardware recommendation for MS, DB, and the number of Management Servers, set Number of Network Devices count to 2000 in Sizing Guide.</p> <p>NOTE: This configuration is required for monitoring Dell devices that are mentioned under Device count column.</p>	NA	NA
		Yes	<p>For minimum hardware recommendation for MS, DB, and the number of Management Servers, set Number of Network Devices count to 2000 in Sizing Guide.</p> <p>NOTE: This configuration is required for monitoring Dell devices that</p>	3	Each Proxy MS can monitor maximum of 250 devices in scalable mode and each Management Server can be connected to maximum of 4 Proxy MS. For configuration of Proxy MS, see Table Proxy MS Virtual Machine Configuration

Table 6. Deployment Scenario for Operations Manager 2016 and later (continued)

Scenario1: Devices discovery using Operations Manager (SMASH/Network Switch) Dell EMC devices are discovered as SMASH devices or Network devices in the Operations Manager console. The inputs for SMASH devices are provided in the SMASH monitoring wizard and for network switches in the network device discovery wizard of the Operations Manager console.					
			are mentioned under Device count column.		
Detailed	<=120	No	For minimum hardware recommendation for MS, DB, and the number of Management Servers, set Number of Network Devices count to 2000 in Sizing Guide . ⓘ NOTE: This configuration is required for monitoring Dell devices that are mentioned under Device count column.	NA	NA
		Yes	For minimum hardware recommendation for MS, DB, and the number of Management Servers, set Number of Network Devices count to 2000 in Sizing Guide . ⓘ NOTE: This configuration is required for monitoring Dell devices that are mentioned under Device count column.	4	Each Proxy MS can monitor maximum of 30 devices in detailed mode and each Management Server can be connected to maximum of 2 Proxy MS. For configuration of Proxy MS, see Table Proxy MS Virtual Machine Configuration
Scenario 2: Devices discovery using Dell EMC OMIMSSC (iDRAC, Chassis, Network Switch) Dell EMC devices are discovered as iDRAC, Dell EMC Chassis, or Dell EMC Network switches in Dell EMC OMIMSSC console. The inputs are provided in the Dell EMC OMIMSSC console and during discovery, the IP address range is provided and appropriate credential profile is associated with the job.					
Scalable	600 to multiple 1000+	Yes	For minimum hardware recommendation for MS, DB, and the number of Management	3	Each Proxy MS can monitor maximum of 250 devices in scalable mode and each Management Server can be

Table 6. Deployment Scenario for Operations Manager 2016 and later (continued)

Scenario1: Devices discovery using Operations Manager (SMASH/Network Switch)					
Dell EMC devices are discovered as SMASH devices or Network devices in the Operations Manager console. The inputs for SMASH devices are provided in the SMASH monitoring wizard and for network switches in the network device discovery wizard of the Operations Manager console.					
			Servers, set Number of Network Devices count to 2000 in Sizing Guide . NOTE: This configuration is required for monitoring Dell devices that are mentioned under Device count column.		connected to maximum of 4 Proxy MS. For configuration of Proxy MS, see Table Proxy MS Virtual Machine Configuration
Detailed	120–300	Yes	For minimum hardware recommendation for MS, DB, and the number of Management Servers, set Number of Network Devices count to 2000 in Sizing Guide . NOTE: This configuration is required for monitoring Dell devices that are mentioned under Device count column.	4	Each Proxy MS can monitor maximum of 30 devices in detailed mode and each Management Server can be connected to maximum of 2 Proxy MS. For configuration of Proxy MS, see Table Proxy MS Virtual Machine Configuration

NOTE: To achieve higher scalability numbers, you can do a horizontal scaling of Management group as per the Microsoft Sizing guide. Every Management group requires a new OMIMSSC appliance.

Table 7. Proxy MS virtual machine Configuration

Components	Proxy MS Configuration
CPU Cores	8
RAM in GB	32

Prerequisites to scale up the number of monitored devices using Proxy MS:

- Ensure that Proxy MS is discovered as an agent-based computer in the SCOM console.
NOTE: Ensure that the Proxy MS is hosted on a Management server that is part of the AMSRP.
- Ensure that you do the following registry settings on each of the Proxy MS. Perform the below steps:
After extracting the **OMIMSSC_7.2.0.A00_SCOM.zip** file, perform the following steps:

- a. Copy **DellEMC-SCOM-Agent-Registry.reg** and **DellEMC-Proxy-MS-Configuration-Script.ps1** files from the extracted location on each of the Proxy MS machine in the same directory.
- b. Run the **DellEMC-Proxy-MS-Configuration-Script.ps1** from the PowerShell command prompt (with administrator privileges).

NOTE:

- **The script stops the agent health services, takes a backup of current registry values in the same directory path.**
- **The required Registry Key changes are implemented on the Proxy MS. See the table below for registry configuration on Proxy MS**
- **Microsoft Monitoring Agent Health Services are started.**

• Registry Path: "HKLM\SYSTEM\CurrentControlSet\services\HealthService\Parameters"

Table 8. Proxy MS Registry Configuration

S.No.	Registry Configuration
1	Set the Persistence Version Store Maximum Registry Path to 131072.
2	Set the Maximum Global Pending Data Count Registry to 20408.
3	Set the State Queue Items Registry to 20480.
4	Set the Persistence checkpoint Depth Maximum Registry to 20971520.

NOTE: For more information about the registry key settings, see <https://blogs.technet.microsoft.com/>.

CAUTION: Using Registry Editor incorrectly can cause serious problems that might require you to reinstall the operating system.

NOTE: The above sample script is provided to simplify configuration of the above required settings on the Proxy MS. Dell EMC does not officially support this script.

3. The Microsoft public hotfix <https://support.microsoft.com/en-us/help/4481376/> must be applied on each of the Systems Center Operations Manager Servers and on every Proxy MS in the Scalability setup.

NOTE: On the Proxy MS, locate **SnmpModules.dll** in **C:\Program Files\Microsoft Monitoring Agent\Agent\SnmpModules.dll**.

Recommendations:

Here are few recommendations that are taken care of for Proxy MS:

1. You can check for number of devices that you want to monitor and create Proxy MS accordingly. Each Proxy MS can monitor maximum of 250 devices in scalable mode or 30 devices in detailed mode.
 2. Maximum number of Proxy MSes that can be added to a Management server is less than or equal to four.
 3. Symmetrically distribute the Proxy MSes across all the Management Servers in the resource pool.
 4. Ensure not to overload Management Servers by adding more number of proxy MS. The safe limit for a Management Server is to monitor maximum of 1000 devices in scalable mode or 60 devices in detailed mode using Proxy MSes.
- When you add Proxy MS in the Operations Manager group **Dell ProxyMSGGroup**, perform synchronization to apply the required configuration changes in the Proxy MS agent. For more information, see **Synchronizing Dell Proxy MS with OMIMSSC and adding ProxyMS to DellProxyMSGGroup** in **Dell EMC OpenManage Integration for Microsoft system Center Version 7.2 Operations Manager User's Guide**.

Adding Proxy MS to DellProxyMSGGroup and Synchronizing Dell Proxy MS with OMIMSSC

During enrollment, a group that is named **DellProxyMSGGroup** is created. Proxy management servers that are discovered in Operations Manager console as an Agent Managed Windows computer, are required to be added to the group **DellProxyMSGGroup** into the Operations Manager console, and perform synchronization of Proxy MS with OMIMSSC.

NOTE: Ensure that you install Operations Manager Agents on all Proxy MS before performing the below steps.

To add the **DellProxyMSGGroup**, perform the following steps:

1. Discover the ProxyMS virtual machine as an Agent Managed Windows computer in Operations Manager console. For more information, see the Operations Manager documentation at docs.microsoft.com/scom.
2. After enrollment in OMIMSSC admin portal, log in into the OMIMSSC console.
3. Select **Authoring > Groups**. Select the **DellProxyMSGroup** from the group list.
4. Right-click **DellProxyMSGroup** and select **Properties** from the drop-down list.
5. Select **Explicit Members** tab and click **Add/Remove Objects**. The **Create Group Wizard-Object Selection** wizard is displayed.
6. Select **Windows Computer** from the drop-down menu of **Search for** list, to be a part of this group and click **Search**.
7. All the Windows computer that is discovered in the Operations Manager console is displayed in **Available items**.
8. Select the Proxy MSs and click **Add**, and then click **OK** in the properties wizard.

NOTE: After adding the Proxy MS to DellProxyMSGroup, you must disable the iSM discovery that is run on proxy agent and to suppress the event ID 33333 from getting regenerated.

1. Select **Authoring > Management Pack Objects > Object Discoveries**.
 2. In the **Look for** field, search for **iSM**.
 3. Select **Discovered type: Dell Sever > Dell Sever Discovery**.
 4. Right-click **Dell Sever Discovery** and select **Overrides > Override the Object Discovery > For a Group**.
 5. The **Select Object** wizard is displayed.
 6. Select the **DellProxyMSGroup** and Click **OK**, that will deactivate the iSM discovery on Proxy MS.
- In the **Monitoring** pane, select **Dell EMC OpenManage Integration Views > OpenManage Integration Dashboard**.
 - Log in to the Dell EMC OMIMSSC in the Operations Manager console.
 - Click **Monitoring** and select any of the devices, and then click **Synchronize with MSSC**.
 - Before triggering the device discovery, ensure that the Sync task is completed and look for **Process to retrieve all Management Server Completed** message in generic logs. For more information, see [Viewing Jobs](#).

NOTE: Wait for 15 minutes for the OMIMSSC appliance to be updated with new Proxy MS information, and then continue to perform discovery.

Managing Dell EMC OMIMSSC appliance

Topics:

- Import Feature Management Pack from appliance in the Operations Manager console
- Launching Dell EMC OMIMSSC from Operations Manager console
- Viewing OMIMSSC details
- Dell EMC OMIMSSC user management
- Viewing or refreshing enrolled consoles
- Modifying Operations Manager account
- Modifying credentials used for the enrolled consoles in Dell EMC OMIMSSC Admin portal
- De-enrolling the Operations Manager console
- Removing Dell EMC OMIMSSC appliance Virtual Machine (VM)
- Viewing jobs

Import Feature Management Pack from appliance in the Operations Manager console

Ensure that you have applied the service pack update.

 **CAUTION:** The import of Feature Management Pack is applicable only for the users of System Center Operations Manager 2019 and System Center Operations Manager 1807 and System Center Operations Manager 1801.

To install the Feature Management pack, perform the below steps:

1. Connect to the appliance file system through a FTP tool, example **WinSCP** and provide appliance IP address and readonly user's credentials.
2. Browse to the appliance directory under location `/usr/share/webapps/spectre/Spectre/WEB-INF/classes/com/dell/tejas/ig/ps/command/DellManagementPacks` and copy **Dell.FeatureManagement.Pack.mp** file in a local folder.
3. Right click **Dell.FeatureManagement.Pack.mp** file, and then select **Download**.
4. In the Operations Manager console, go to **Administration > Management packs > Installed Management packs**.
5. Select **Import Management Packs** from the **Administration Overview**.
6. On the **Select Management Packs** wizard, click **Add > Add from disk** from the drop-down menu and go to the folder where the management pack is downloaded.
7. Select the downloaded file you want to import and click **Open**.
8. Select **Dell.FeatureManagement.Pack.mp** and click **Install**, and then **Close**.
The Feature Management pack version 7.2.0 is installed.

Launching Dell EMC OMIMSSC from Operations Manager console

To launch Dell EMC OMIMSSC from Operations Manager console:

In the Operations Manager console, click **Monitoring > Dell EMC > Dell EMC OpenManage Integration Views > OpenManage Integration Dashboard**.

The Dell EMC OMIMSSC login page is displayed.

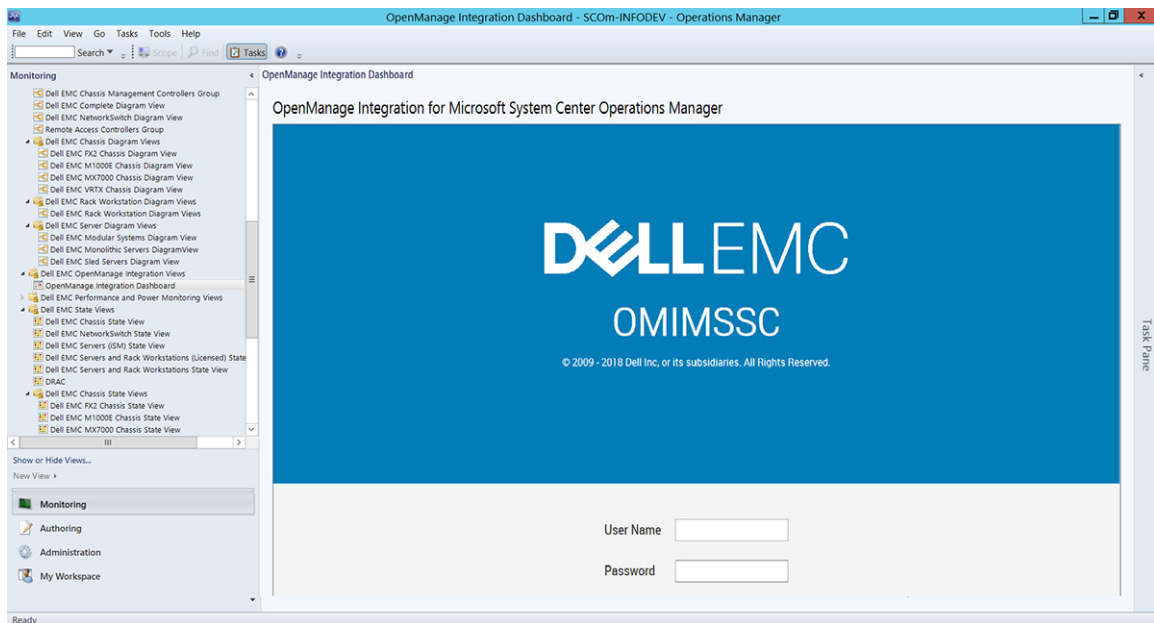


Figure 3. OMIMSSC Login page

- NOTE:** While launching the OMIMSSC, you have to check the IE configurations under Internet options. Select the zone to trusted sites in security settings and change the advanced settings by clearing the option Do not save encrypted pages to disks under Internet options.
- NOTE:** When there is a change in Appliance IP, go to Authoring > Monitors. In the look for field, search for Appliance > Management Sever > Dell EMC SDK Override Appliance IP and change the override value to a new IP under Dell EMC Appliance IP. Save the overrides to Management Pack Dell EMC SDK Appliance IP override.

Viewing OMIMSSC details

To view the OMIMSSC details:

1. Launch the Dell EMC OMIMSSC admin portal from a web browser.
2. Log in to the Dell EMC OMIMSSC admin portal by using the same credentials that were used while logging in to Dell EMC OMIMSSC in Operations Manager console, and click **Appliance Details**. The IP address and hostname of the Appliance is displayed.

Dell EMC OMIMSSC user management

1. Launch the Dell EMC OMIMSSC admin portal from a browser.
2. Log in to the admin portal by using the same credentials that were used while logging in to Appliance and click **OMIMSSC User Management**. Details of users logged in to Operations Manager is displayed.

Viewing or refreshing enrolled consoles

To view all the enrolled Operations Manager consoles with Dell EMC OMIMSSC:

1. In admin portal, click **Settings**, and then click **Console Enrolment**. All the enrolled consoles are displayed.
2. To view the latest list of enrolled consoles, click **Refresh**.

Modifying Operations Manager account

By using this option, you can change the passwords of Operations Manager account in Dell EMC OMIMSSC.

You can modify the Operations Manager administrator credentials from the Dell EMC OMIMSSC Admin Portal.

- For Operations Manager account, modify the credentials in active directory, before modifying the account in Dell EMC OMIMSSC.

Modifying credentials used for the enrolled consoles in Dell EMC OMIMSSC Admin portal

To modify the credentials used for the enrolled consoles in Dell EMC OMIMSSC Admin portal:


1. In the Dell EMC OMIMSSC Admin Portal, click **Settings**, and then click **Console Enrollment**.
The enrolled consoles are displayed.
2. Select a console to edit, and click **Edit**.
3. Provide the new details and, click **Finish** to save the changes.


De-enrolling the Operations Manager console


To de-enroll the Operations Manager console, perform the following steps:

1. Open a browser, and provide the Appliance URL or enter the Appliance IP address to launch the Dell EMC OMIMSSC admin portal page.
The **Dell EMC OMIMSSC** Admin portal login page is displayed.
2. Log In to the Admin portal as a default **admin** and provide the password in the password field.
3. On the left pane, expand **Settings** and click **Console Enrollment**.
All the enrolled consoles are displayed.
4. Select the console that you want to de-enroll and click **De-enroll** to remove the registration of the console with the Appliance. If there are multiple Operations Manager consoles within the Management Group, then this process de-enrolls all the consoles within the Management Group from the Appliance.
All the Dell Management Packs and Dell EMC devices that are monitored using the appliance are removed from the Operations Manager console once the de-enrollment is completed.

 **WARNING: Ensure that you close the OMIMSSC appliance share location, if opened in any of the Management Servers (MS) in your windows computer before performing de-enrollment of the console.**

 **NOTE: To see the progress and details of the de-enrollment that is initiated, you must log in into the Dell EMC OMIMSSC admin portal and view the appliance logs. Select Jobs and Logs Center, and click History.**

 **NOTE: The changes that are applied to the configuration management pack where the Operations Manager is configured are not reverted. For more information about the applied changes, see [Downloading the Dell EMC Configuration Management Pack](#).**

 **NOTE: If the Operations Manager console is not reachable when the de-enrollment is initiated, a message is displayed that recommends you to bring the console online before performing this action. If you want to proceed with de-enrollment, the cleanup must be carried out in the enrolled Operations Manager console explicitly by the user. For more information, see [Manual cleanup steps for Operations Manager console that is unreachable during de-enrollment](#).**

Removing Dell EMC OMIMSSC appliance Virtual Machine (VM)

Before removing the OMIMSSC appliance VM, ensure that you have performed de-enrollment of the enrolled consoles.

To remove OMIMSSC Appliance VM:

1. In **Windows Server**, in **Hyper-V Manager**, right-click the Appliance VM and click **Turn Off**.
2. Right-click the Appliance VM and then click **Delete**.

Viewing jobs

You can view all jobs created in Dell EMC OMIMSSC along with their status information.

To view the jobs:

1. In Dell EMC OMIMSSC console, click **Jobs and Log Center**.
2. To view a specific category of jobs, such as **Running**, **Scheduled**, **History**, or **Generic**, click the respective tab.

Expand the job to view all the servers included in the job. Expand further to view the log messages for that job.



NOTE: All the job-related generic log messages are listed under the Generic tab and not under the Running or History tab.

3. (Optional) apply filters to view different category of jobs. You can also view its status in **Status** column.

Installing Dell EMC Server Management Pack suite for Operations Manager

The topics in this section describe how to install, upgrade, and uninstall the Dell EMC Management Pack suite version 7.2 for Operations Manager (SCOM).

Topics:

- [Pre-requisites](#)
- [Installing Dell EMC Server Management Pack suite using .exe file](#)
- [Installing Dell EMC Server Management Pack on multiple management servers](#)
- [Upgrading from previous versions of Dell EMC Server Management Pack Suite](#)
- [Upgrading from Operations Manager 2012 R2 to Operations Manager 2016 and later](#)
- [Upgrading from previous Operations Manager](#)
- [Using Repair option in the Dell EMC Server Management Pack suite](#)
- [Uninstalling the Dell EMC Server Management Packs](#)
- [Configuring Operations Manager to monitor Traps and Trap-Based Unit Monitors](#)

Pre-requisites

To install the Dell EMC Server Management Pack suite for Operations Manager on a management server, ensure that you have first installed the following pre-requisites:

- Install one of the following versions of Operations Manager:
 - 2019
 - 1807
 - 1801
 - 2016
- i** **NOTE: On systems running Nano windows server operating system, apply the Update Rollup 1 for Microsoft System Center 2016 - Operations Manager agent package provided in the Microsoft knowledge base article KB3190029. For more information, see <https://support.microsoft.com/en-us/help/3190029/update-rollup-1>.**
- 2012 R2
- Microsoft .NET version 3.5 SP1
- Local administration privileges on the management server where Dell EMC Server Management Pack Suite is installed.
- Enable the following Windows firewall rules:
 - Operations Manager SNMP Response
 - Operations Manager SNMP Trap Listener
 - Operations Manager Ping Response
- Windows PowerShell 3.0 or later if your system is running Windows Server 2008 R2 Operating System.

For more information on Management servers, see docs.microsoft.com.

Installing Dell EMC Server Management Pack suite using .exe file

1. Download the `Dell_EMV_Server_Management_Pack_v7.2_Axx.exe`—where xx is the Dell EMC Server Management Pack release number from [Dell.com/support](https://dell.com/support).
2. To extract the contents of the self-extractable .zip file, run the **.exe** file.

3. Launch the `Dell_EMG_Server_Management_Pack.exe` file from the extracted location. The **Dell EMC Server Management Pack Suite** welcome screen is displayed.
4. Click **Next**. The license agreement is displayed.
5. To continue the installation, accept the license terms after reading them, and click **Next**.
6. Click **Change** (if necessary) to change the default location of the installation folder and click **Next**.
7. Click **Install**.
8. Click **Finish** on the **Install Shield Wizard Completed** screen.

By default, the management packs are installed in the location; `C:\Program Files\Dell Management Packs\Server Mgmt Suite\7.2`.

The following monitoring features are automatically imported into Operations Manager console after the installation of Dell EMC Server Management Pack:

- Dell EMC Server and Rack Workstation Monitoring feature
- Dell EMC Server and Rack Workstation Monitoring (Licensed) feature — (only iSM based), if all the prerequisites are met.
- Dell EMC Feature Management Pack The [Dell EMC Feature Management Dashboard](#) is displayed under **Monitoring > Dell EMC** on the Operations Manager console. See the individual monitoring sections for importing the monitoring features.

NOTE: The **Dell EMC Server and Rack Workstation Monitoring (Licensed) feature requires the installer to run on all the management servers that are used to monitor the Dell EMC PowerEdge Servers.**

A log file containing the installation information is generated after the installation of Dell EMC Server Management Pack. The log file is available in the folder where `Dell_EMG_Server_Management_Pack.exe` is extracted.

Installing Dell EMC Server Management Pack on multiple management servers

To install Dell EMC Server Management Pack on multiple management servers:

1. Import the Management Packs using the **Dell EMC Feature Management Dashboard** or import the Management Packs using the Operations Manager Import Management Pack wizard on any of the management servers. Operations Manager automatically distributes the management packs to all the management servers.
2. To receive traps, add the management server used for discovering the Dell EMC Device to the Dell device's trap destination list.

NOTE: Trap destination is automatically configured for the Dell EMC devices discovered and monitored through Dell EMC Server and Rack Workstation Monitoring (Licensed) feature.

To be able to receive SNMP alerts from devices discovered through the iDRAC access via the Host OS feature, you must install SNMP services on the Managed Node and set the Management Server IP address as the trap destination in the SNMP Services. For more information, see monitoring iDRAC access via Host OS in the *Dell EMC Server Management Pack Version 7.2 for Microsoft System Center Operations Manager User's Guide*.

Upgrading from previous versions of Dell EMC Server Management Pack Suite

If you are using Dell EMC Server Management Pack version 7.1.1, you can either upgrade to Dell EMC OpenManage Integration for Microsoft System Center Operations Manager version 7.2 or Dell EMC Server Management Pack Suite version 7.2 using the installer.

Upgrading Dell EMC Server Management Pack Suite to latest versions

The installer detects the features that are installed from Dell EMC Server Management Pack Suite version 7.0, and automatically upgrades the Dell EMC Management Packs to version 7.1 and later.

NOTE: The installer may display a message prompting a restart after the upgrade is completed, ignore this message as restart is not required.

NOTE: Refer to Table 2. Dell EMC OMIMSSC and Dell EMC Server Management Pack supported Monitoring Features to know the supported features that can be upgraded in this approach.

NOTE: The alerts generated for Dell EMC PowerEdge Servers, Rack Workstations, and Dell EMC Chassis will be acknowledged.

NOTE: Low performance metrics will be retained after the upgrade.

Upgrading from previous version of Dell EMC Server Management Pack Suite to Dell EMC OMIMSSC latest version

While upgrading to the Dell EMC OMIMSSC latest version from Dell EMC Server Management Pack Suite version 7.0, perform the following steps:

1. Set up the OMIMSSC appliance by deploying the .vhd file onto a virtual machine on a Hyper-V.
2. Perform enrollment of the Operations Manager in the OMIMSSC. Wait for few minutes until the management packs are upgraded.
 - NOTE:** To plan the number of Proxy MS that are required, see [Introduction to Proxy MS](#).
 - NOTE:** The supported number of devices on a Proxy MS is 250. For more information, see [Configuration planning for Management Server and Proxy MS with deployment scenarios for supported scalability](#).
3. Launch the **Dell EMC OpenManage Integration Dashboard** and perform **Synchronize with MSSC** from the respective device view to synchronize the devices that are discovered in the Operations Manager console. For example, to synchronize the SMASH devices that are discovered in Operations Manager, go to the **Server View** in the **Dell EMC OpenManage Integration Dashboard** and click on the **Synchronize with MSSC** button. A **Synchronize with MSSC** operation also synchronizes the Proxy MS details that are added to the DellProxyMSGroup. For more information, see [Adding Proxy MS to DellProxyMSGroup and Synchronizing Dell Proxy MS with OMIMSSC](#) and **Synchronizing Dell EMC devices with enrolled Operations Manager** in *Dell EMC OpenManage Integration Version 7.2 for Microsoft System Center for Operations Manager (SCOM) User's Guide*.

CAUTION: Ensure to add the required number of Proxy MSes when you want to scale to large number of devices.

NOTE: Ensure that the Dell CMC login Account profile has been associated with the Run As Account for Dell Modular Chassis.

NOTE: Performance metrics that are generated from Dell EMC Servers and Rack Workstation Monitoring feature that is discovered through the WSMAN protocol in the 7.0 views are not retained.

Upgrading from version 6.3 and prior versions

Upgrade from the Dell EMC Server Management Pack Suite version 6.3 or earlier versions to version 7.1 and later are not supported.

Upgrading from Operations Manager 2012 R2 to Operations Manager 2016 and later

Upgrading to System Center Operations Manager 2016 or System Center Operations Manager 1801 or System Center Operations Manager 1807 or System Center Operations Manager 2019 does not affect the existing Dell EMC Server Management Pack Suite features and functionality. For information about upgrading from Operations Manager 2012 R2 to Operations Manager 2016 and later, see Technet.microsoft.com/en-us/system-center-docs.

Upgrading from previous Operations Manager

You can upgrade to Operations Manager from previous versions as per Microsoft guidelines. Refer to Microsoft System Center documentation for the supported upgrade scenarios.

Upgrading from Operations Manager 2012 SP1 to Operations Manager 2012 R2

Upgrading to Operations Manager 2012 R2 does not affect the existing Dell EMC Server Management Pack Suite features and functionalities. For information about upgrading from Operations Manager 2012 SP1 to Operations Manager 2012 R2, see technet.microsoft.com/en-us/library/dn249707.aspx.

Using Repair option in the Dell EMC Server Management Pack suite

The **Repair** option, allows you to repair any installation errors that may have occurred while installing the Dell EMC Server Management Pack suite.

1. Run the `Dell_EMV_Server_Management_Pack.exe` file from the extracted location.
The **Welcome** screen for Dell EMC Server Management Pack is displayed.
2. Click **Next**.
The **Program Maintenance** screen is displayed.
3. Select **Repair**, and click **Next**.
The **Ready to Repair the Program** screen is displayed.
4. Click **Install**.
A progress screen displays the progress of the installation. Once the installation is completed, the **Installation Completed Successfully** screen is displayed.
5. Click **Finish**.

 **NOTE:** The **Repair** option is not available through Add/Remove Programs from the Control Panel.

Uninstalling the Dell EMC Server Management Packs


You can uninstall the Dell EMC Server Management Pack from the Windows Control Panel or using the **Remove** option in the Dell EMC Server Management Pack .exe file.

You can remove the Dell EMC Management packs when you have enrolled the Operations Manager console into the appliance by performing de-enrollment. For more information, see [De-enrolling the Operations Manager console](#).

Removing Dell EMC Server Management Pack using .exe file

To remove Dell EMC Server Management Pack using .exe file:

1. Run the `Dell_EMV_Server_Management_Pack.exe` file from the extracted location.
The **Welcome** screen for Dell EMC Server Management Pack is displayed.
2. Click **Next**.
3. Select **Remove**, and click **Next**.
The **Remove the Program** screen is displayed.
4. Click **Remove**.
The Dell EMC Server Management Pack is removed.

 **NOTE:** Uninstallation of Dell EMC Server Management Pack removes the Management Packs that are imported in the Operations Manager. To remove the Management Packs from the Operations Manager, see [Technet.microsoft.com/en-us/library/cc974489.aspx](http://technet.microsoft.com/en-us/library/cc974489.aspx).



Uninstalling Dell EMC Server Management Pack using Windows Control Panel

To uninstall the Dell EMC Server Management Pack using Windows Control Panel:


1. Click **Start > Control Panel > Uninstall a program**.
2. Right-click **Dell EMC Server Management Pack**, and click **Uninstall**.
3. To complete the uninstallation process, follow the instructions on the screen.

Configuring Operations Manager to monitor Traps and Trap-Based Unit Monitors


To monitor traps, and trap-based unit monitors in System Center Operations Manager 2012 or System Center Operations Manager 2016 or System Center Operations Manager 1801 or System Center Operations Manager 1807 or System Center Operations Manager 2019:

1. Launch Operations Manager console, and click **Administration**.
2. In the **Administration** pane, browse to **Run As Configuration** → **Profiles**.
3. From the list of available profiles, right-click **SNMP Monitoring Account** and click **Properties**.
The **Introduction** screen is displayed.
4. Click **Next**.
The **Specify the Run As profile's general properties** screen is displayed.
5. Click **Next**.
The **Run As Accounts** screen is displayed.
6. Click **Add**.
The **Add a Run As Account** screen is displayed.
7. Select the community string from the **Run As account** drop-down list to discover the devices.
 **NOTE:** Create a Community String Run As Account if none is present. For more information, see [Creating Run As Account for SNMP monitoring](#).
-  **NOTE:** If you are using multiple Run As Accounts to discover devices, associate each device with its associated Run As Account. For more information, see [Associating multiple Run As Accounts](#).
8. Click **OK**.
9. After the wizard is complete, click **Close**.

Creating Run As Account for SNMP monitoring

1. Launch Operations Manager console, and click **Administration**.
2. In the **Administration** pane, browse to **Run As Configuration > Accounts**.
3. Right-click **Accounts** and click **Create Run As Account**.
The **Introduction** screen is displayed.
 **NOTE:** For more information about Run As Account for Network Monitoring, see the Microsoft TechNet site at technet.microsoft.com/en-us/library/hh212920.aspx.
4. Click **Next**.
The **General Properties** screen is displayed.
5. Select **Community String** from the **Run As Account type:** drop-down list.
6. Type the community string name in the **Display name:** text box and click **Next**.
7. Provide the correct community string in the **Community string** text box and click **Next**.
The **Distribution Security** screen is displayed.
8. Select the **Less secure - I want the credentials to be distributed automatically to all managed computers** option, and click **Create**.
9. After the wizard is complete, click **Close**.

Associating Multiple Run As Accounts

1. Follow step 1 to step 6 under [Configuring Operations Manager to monitor Traps and Trap-Based Unit Monitors](#).
2. On the **Add a Run As Account** screen, select the **A selected class, group, or object** option.
3. Click **Select > Class**.
The **Class Search** screen is displayed.
 **NOTE:** You can also associate the community string Run As Account with Object and Group. For more information, see the Microsoft documentation for Operations Manager at technet.microsoft.com.
4. In the **Filter by (optional)** text box enter the class name. Depending on the type of device, type **Dell EMC Server**, **Dell CMC/OME-M**, or **Dell EMC DRAC/MC**.
5. Click **Search**.
6. Under **Available items**, select the class you want to add.
7. Click **OK**.
8. On the **Add Run As account** screen, click **OK**.
9. Repeat step 2 to step 8 for each type of class you want to manage.
10. Click **Save**.
11. After the wizard is complete, click **Close**.

Dell EMC Feature Management Dashboard

The topics in this section describe how to install, upgrade, and remove the monitoring features using the **Dell EMC Feature Management Dashboard**.

You can import monitoring features into Operations Manager console either by using the **Dell EMC Feature Management Dashboard** or importing the Monitoring Feature management packs using Operations Manager **Import Management Packs** wizard. You can use **Dell EMC Feature Management Dashboard** for advanced fine-tuning of monitoring features. For more information, see **Dell EMC Monitoring Feature Tasks** under the respective monitoring features.

Topics:

- [Dell EMC Feature Management Dashboard](#)
- [Importing Management Packs into Operations Manager](#)

Dell EMC Feature Management Dashboard

The **Dell EMC Feature Management Dashboard** provides facilities for the configuration of monitoring features using either Dell EMC Server Management Pack or Dell EMC OMIMSSC appliance to monitor the various Dell EMC devices—Dell EMC PowerEdge Servers, Dell EMC Precision Racks, Dell Remote Access Controllers (DRAC), Dell EMC Network Switches, hardware monitoring of Dell EMC branded or Dell EMC OEM Ready servers, and Dell EMC Microsoft Storage Spaces Direct Ready nodes, and Dell EMC Chassis including PowerEdge FX2, PowerEdge VRTX, PowerEdge M1000E, PowerEdge MX7000,.

- [Dell EMC Server and Rack Workstation Monitoring feature](#)
- [Dell EMC Server and Rack Workstation Monitoring \(Licensed\) feature](#)
- [DRAC Monitoring feature](#)
- [Dell EMC Chassis Monitoring feature](#)
- [Dell EMC Chassis Modular Server Correlation feature](#)
- [Dell EMC Network Switch Monitoring feature](#)

You can import, upgrade, and remove the monitoring features using the **Dell EMC Feature Management Dashboard**.

Importing Monitoring Features using Dell EMC Feature Management Dashboard

Dell EMC Feature Management Dashboard allows you to view the available Dell EMC Server Management Pack monitoring features and Dell EMC OMIMSSC appliance features and configure them automatically for importing, upgrading, and removing the management packs required by a particular feature.

In a distributed setup (including distributed resource pool in Operations Manager 2012), the management server where the Dell EMC Server Management Pack is installed first is selected to host all feature management activities.

To import the monitoring features:

1. Launch the Operations Manager console.
2. From the **Navigation** pane, click **Monitoring**.
3. Expand **Monitoring** > **Dell EMC** > **Dell EMC Feature Management Dashboard**.

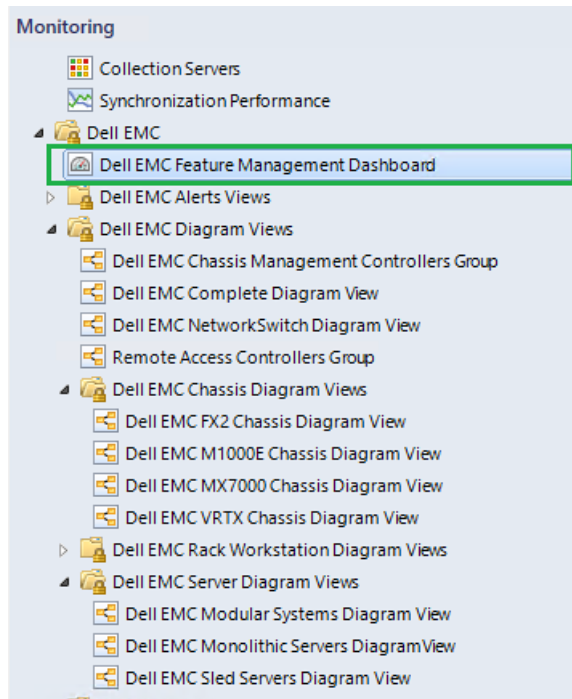


Figure 4. Monitoring pane

On the **Dell EMC Feature Management Dashboard** pane, you can view the list of Dell EMC monitoring features installed, the version currently in use, the version you can upgrade to, the level of monitoring, total node count, and required licenses.

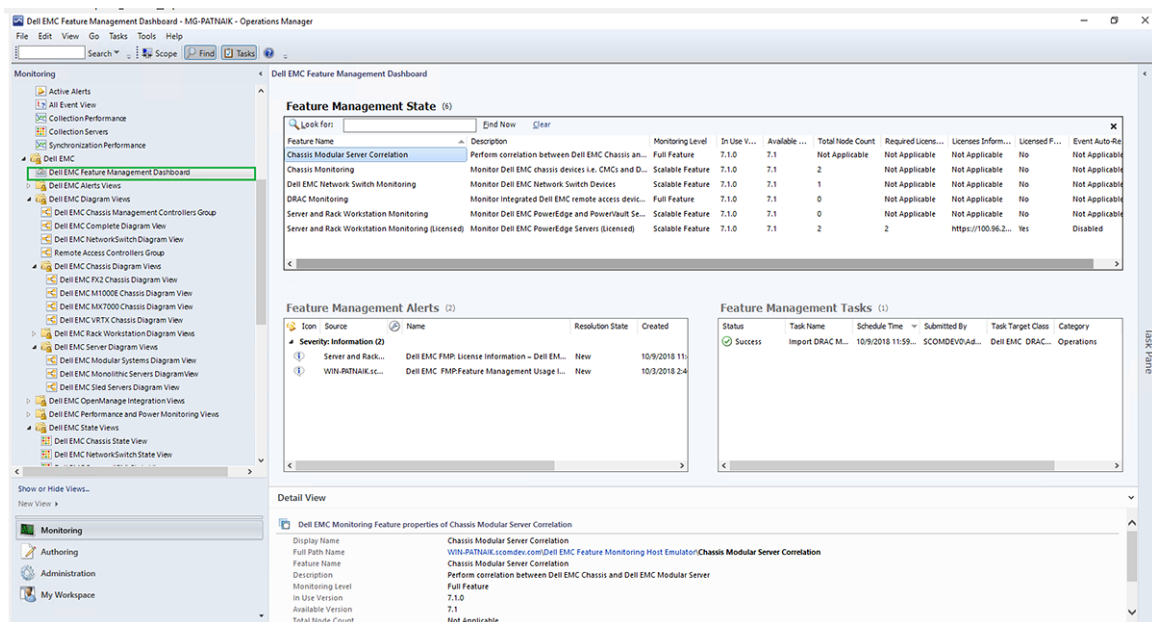


Figure 5. Dell EMC Feature Management Dashboard

4. Select the monitoring feature you want to install.
5. Under the **Tasks** pane, expand **Dell EMC Monitoring Feature Tasks**.

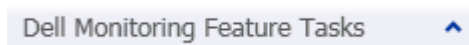


Figure 6. Dell EMC Monitoring Feature Tasks

6. Click the task to import a feature.
7. On the **Run Task** screen, make sure that the **Use the predefined Run As Account** option is selected.

8. Click **Run**.
9. After the task has completed successfully, click **Close**.

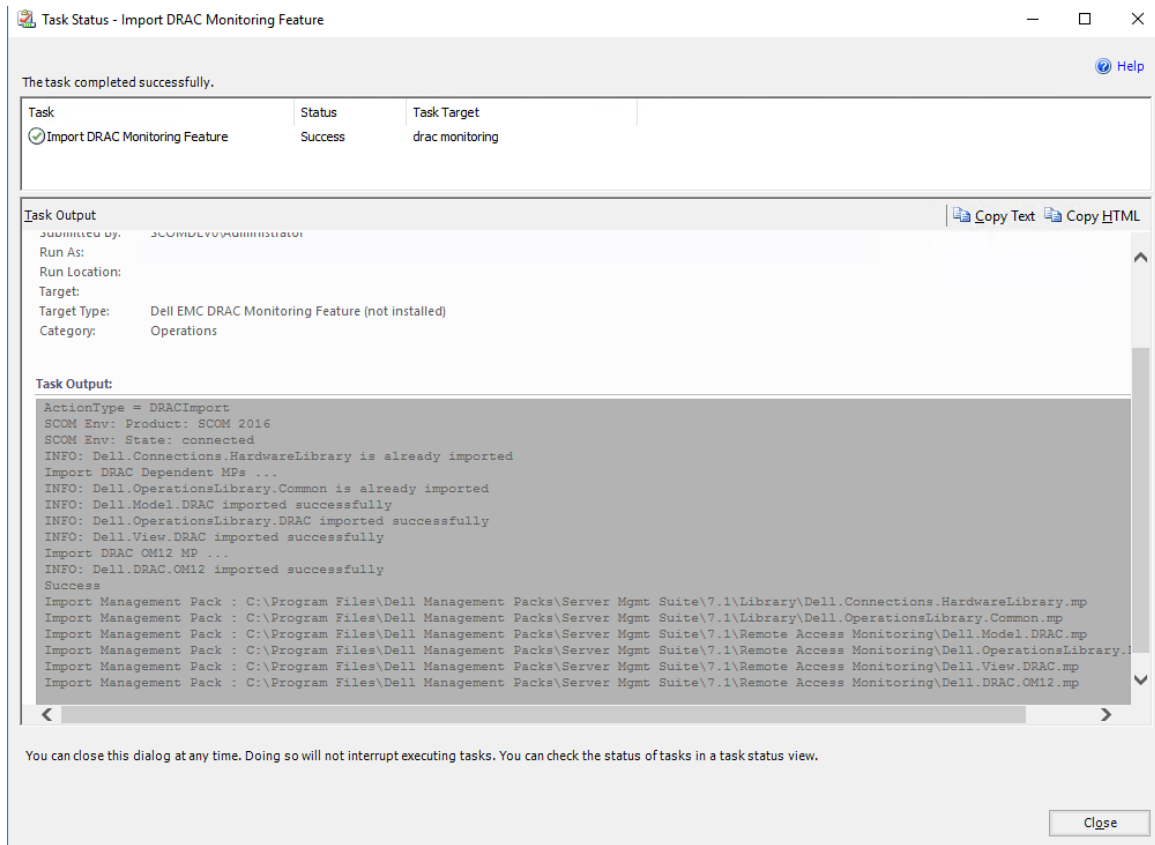


Figure 7. Task Status

10. Repeat step 4 to step 9 for each monitoring feature you want to enable.

NOTE: Wait for a task to complete before launching another task using the Dell EMC Feature Management Dashboard.

Upgrading Dell EMC Monitoring Features using Dell EMC Feature Management Dashboard

1. Launch the Operations Manager console.
2. Click **Monitoring**.
3. Click **Dell EMC > Dell EMC Feature Management Dashboard**.
4. Select the monitoring feature you want to upgrade.
5. Under the **Tasks** pane, expand **Dell EMC Monitoring Feature Tasks**.
6. Click the upgrade task you want to perform.
7. On the **Run Task** upgrade screen, select **Use the predefined Run As Account** option.
8. Click **Run**.

CAUTION: If there are any dependencies or associations that has to be overridden, which results in data loss, the task fails with the appropriate message. To proceed with the task, click **Override** and set the **AutoResolve Warnings/Errors override to True**. For more information, see [Dell EMC Feature Management Dashboard task fails](#).

9. After the task is complete, click **Close**.

During the process of upgrading, all overrides; any customization to discovery, unit monitors, and rules from previous versions of Dell Server Management Pack Suite are carried over to the Dell EMC Server Management Pack version 7.1 and later.


Table 9. Customizing Dell EMC Monitoring Features using Dell EMC Feature Management Dashboard—Scalable vs Detailed

Features	Scalable	Detailed
Dell EMC Server and Rack Workstation Monitoring	Inventory and health monitoring at server and component group level.	Detailed inventory and monitoring of the following components: memory, processors, sensors, network interfaces, storage controllers, disks, and volumes. BIOS information is also shown.
Dell EMC Server and Rack Workstation Monitoring (Licensed)	<ul style="list-style-type: none"> • Inventory up to individual components. • Health monitoring at server, Rack Workstation, and, component group level. 	<ul style="list-style-type: none"> • Inventory and health monitoring of individual components. • View metrics for power, temperature, network interface cards processor, memory, Computer Usage per Second (CUPS), the PCIeSSD wear level, and IO performance metrics.
Dell EMC Chassis Monitoring	<ul style="list-style-type: none"> • Chassis inventory • Chassis slots summary • Health monitoring of chassis 	Inventory and health monitoring of individual chassis components.
DRAC Monitoring	<ul style="list-style-type: none"> • iDRAC inventory • iDRAC health monitoring 	Not Applicable.
Dell EMC Chassis Modular Server Correlation	Correlate Modular servers with Chassis—view inventory and health from chassis up to components inside the Modular server.	Not Applicable.
Dell EMC Network Switch Monitoring	<ul style="list-style-type: none"> • network switch inventory • Health monitoring of network switches 	Inventory and health monitoring of individual network switch components.

Removing Dell EMC Monitoring Features using Dell EMC Feature Management Dashboard

To remove the monitoring features, use the **Dell EMC Feature Management Dashboard**. Before removing any of the monitoring features, close or resolve all open alerts. While removing a monitoring feature, the **Dell EMC Feature Management Dashboard** exports all override references as backup in the installation folder, but custom group information and override instance level information cannot be reused in the future.

To remove the monitoring features:

1. Launch the Operations Manager console, click **Monitoring**.
2. In the **Monitoring** pane, browse to **Dell EMC > Dell EMC Feature Management Dashboard**.
The **Dell EMC Feature Management Dashboard** pane displays the list of monitoring features present in the Operations Manager console.
3. Select the monitoring feature you want to remove.
4. Under the **Tasks** pane, expand **Dell EMC Monitoring Feature Tasks**.
5. Click **Remove Feature** to remove the monitoring feature.
For example, to remove **Dell EMC Servers and Rack Workstations Monitoring** feature, click **Remove Monitoring Feature** under the **Tasks** pane.
6. On the **Run Task—Remove Feature** screen, select the **Use the predefined Run As Account** option.
7. Click **Run**.
 **CAUTION: If there are any dependencies or associations that have to be overridden, which result in data loss, the task fails with the appropriate message. To proceed with the task, click Override and set the AutoResolve Warnings/Errors override to True. For more information, see [Dell EMC Feature Management Dashboard task fails](#).**
8. Click **Close** after the task is complete.

NOTE: Performing Remove Monitoring Feature task in Dell EMC Feature Management Dashboard may fail if there are overrides referenced to custom group, or instances. In such a case, ensure to remove the overrides that are associated to custom group, or instances.

Importing Management Packs into Operations Manager

To import the management packs, use the Operations Manager Import Management Pack wizard.

1. Launch the Operations Manager console.
2. From the navigation pane, click **Administration**.
3. Click **Management Packs**, and select **Import Management Packs** from the **Administration Overview**.
4. On the **Select Management Packs** screen, click **Add > Add from disk**.
5. Type the location details or navigate to the location where you have installed the **Dell EMC Server Management Pack**.
If you had chosen to install in the default directory, then the Management Packs are available under, `C:\Program Files\Server Mgmt Suite\Dell Management Packs\7.2`.
6. Select the management pack you want to import and click **Open**.
The **Import Management Packs** screen appears with the Management Packs displayed in the **Import List**.
7. Click **Install**.

Dell EMC Server Management pack suite supported Monitoring features

The topics in this section describe the monitoring features that are supported by DSMPS for Operations Manager.

Topics:

- [Dell EMC Servers and Rack Workstation monitoring feature](#)
- [DRAC Monitoring Feature for Operations Manager](#)

Dell EMC Servers and Rack Workstation monitoring feature

Dell EMC Servers and Rack Workstation Monitoring feature supports the discovery and monitoring of the following devices that are installed with the supported Windows OS, using the OpenManage Server Administrator (OMSA):

- PowerEdge Modular and Dell EMC PowerEdge Monolithic servers
- PowerVault servers
- Hardware monitoring of Dell EMC branded or Dell EMC OEM Ready servers
- Dell Precision Racks

Inventory and monitoring of these devices could be done through the server's OpenManage Server Administrator (OMSA) which is a license-free monitoring feature.

For information about the supported OMSA versions, see *Dell EMC OpenManage Integration version 7.2 for Microsoft System Center for Operations Manager (SCOM) Release Notes*.

The Dell EMC Server Management Pack suite automatically imports the Dell EMC Servers and Rack Workstation monitoring scalable feature into Operations Manager.

Management Packs

After the Dell EMC Server Management Pack Suite management packs are imported successfully and after you enroll the Operations Manager console with the OMIMSSC, the required management packs are imported and should appear in the **Administration** pane of the Operations Manager console. For more information, see [Importing Management packs into Operations Manager](#)

Table 10. Dell EMC Servers and Rack Workstations Monitoring and their Management Packs

Feature	Default Location of Management Packs	Management Packs
Dell EMC Servers and Rack Workstations Monitoring	<p>Library</p> <p>%PROGRAMFILES%\Dell Management Packs\Server Mgmt \7.2\Library</p> <p>Scalable and Detailed Management Packs</p> <p>%PROGRAMFILES%\Dell Management Packs\Server Mgmt \7.2\Server Monitoring</p>	<p>Library</p> <ul style="list-style-type: none"> • Dell.Connections.HardwareLibrary.mp • Dell.OperationsLibrary.Server.mp <p>Scalable Feature</p> <ul style="list-style-type: none"> • For Dell EMC Servers or Rack Workstations discovered using OMSA <ul style="list-style-type: none"> ○ Dell.Model.Server.mp ○ Dell.WindowsServer.Scalable.mp ○ Dell.View.Server.mp ○ (Optional) Dell.WindowsServer.InformationAlertsOn.mp

Table 10. Dell EMC Servers and Rack Workstations Monitoring and their Management Packs

Feature	Default Location of Management Packs	Management Packs
		<p>i NOTE: Import Dell.WindowsServer.InformationAlertsOn.mp only if you want to receive Informational Alerts.</p> <p>Detailed Feature</p> <ul style="list-style-type: none"> Dell.WindowsServer.Detailed.mp and all scalable management pack

Configuration prerequisite

Connectivity to System Center Operations Manager (SCOM) agent to discover Dell EMC devices.

Management Server (MS) requirements

Supported Operating Systems

Following lists the operating systems supported by Operations Manager for the management server:

- For Operations Manager 2019, see <https://docs.microsoft.com/en-us/system-center/scom/welcome?view=sc-om-2019>.
- For Operations Manager 1807, see <https://docs.microsoft.com/en-us/system-center/scom/whats-new-in-om?view=sc-om-1807>.
- For Operations Manager 1801, see <https://docs.microsoft.com/en-us/system-center/scom/whats-new-in-om?view=sc-om-1801>.
- For Operations Manager 2016, see <https://docs.microsoft.com/en-us/system-center/scom/release-build-versions-2016?view=sc-om-2016>.
- For Operations Manager 2012 R2, see technet.microsoft.com/en-us/library/hh205990.aspx.

Software requirements

Table 11. Prerequisites for Software

Software	Purpose
(Optional) DRAC tools from OpenManage Server Administrator (Server Administrator)	To inventory and monitor Dell EMC Server and Rack Workstation's iDRAC and its NIC.
(Optional) Dell License Manager (for iDRAC7 or later systems only)	To launch Dell License Manager console, deploy licenses and collect reports; install Dell License Manager on the management server. For more information, see <i>Dell License Manager User's Guide</i> at dell.com/support/home .
(Optional) OpenManage Power Center	To launch Dell OpenManage Power Center console. To monitor and manage power consumption, and temperature in the data center using the Operations Manager console, install OpenManage Power Center on the management server. For more information, see <i>Dell OpenManage Power Center Installation Guide</i> at dell.com/support/home .
(Optional) Baseboard Management Controller (BMC) Management Utility	To run the Remote Power Control tasks or the LED Identification Control tasks on Dell managed systems.

i **NOTE: Access DRAC tools, OpenManage Server Administrator (Server Administrator), BMC Management Utility, and Dell License Manager from *Dell Systems Management Tools and Documentation* media, or download it from dell.com/support.**

Management Server Action Account (MSAA)

Table 12. MSAA privileges

Feature	User Privilege
DRAC discovery and corresponding DRAC console launch	Admin or Power user.
Clear ESM log	Admin or Power user. Alternatively, if the MSAA has normal user privileges, operators can, instead of selecting Use the predefined Run as Account , enter task credentials with Power User (or higher) privileges to run the Clear ESM Logs task.

Managed System requirements

Install any supported Server Administrator versions (including the Server Administrator Storage Management Service) on the managed system.

- i** **NOTE:** If you want to upgrade or uninstall Server Administrator on the managed system, the Alerts View of the managed system may display the following error: `Script or Executable failed to run`. If the managed system is not a management server, then switch the system to the Maintenance Mode until the upgrade or uninstall completes. If the managed system is the management server, you may manually close the alerts after the upgrade or uninstall is complete.
- i** **NOTE:** On systems using Server Administrator 7.2 DRAC tools, it is recommended to upgrade to Server Administrator 7.4 DRAC tools or later.
- i** **NOTE:** For more information on the supported operating systems for the managed system, see *OpenManage Server Administrator Installation Guide* at dell.com/support/home.

Feature Management tasks

Once the Dell EMC Server Management Pack is installed, the Dell EMC Server and Rack Workstation Monitoring feature is auto-imported into Operations Manager and its related tasks are available in the Feature Management tasks section. The following table lists the Server and Rack Workstations Monitoring feature tasks available on the **Dell EMC Feature Management Dashboard**.

Dell EMC Server and Rack Workstations Monitoring feature is a license-free feature.

- i** **NOTE:** In the Event log, ignore the errors pertaining to reimporting of existing management packs under the error logs. These errors occur when Dell EMC Feature Management Dashboard reimports all the dependent management packs that are already imported while importing a monitoring feature.
- i** **NOTE:** Wait for a task to complete (view the state update change in the dashboard) before launching another task using the Dell EMC Feature Management Dashboard.

Table 13. Feature Management tasks

Tasks	Description
Enable Agent Proxying	This task enables the agent proxy.
Set as Preferred Monitoring Method	This task enables the Dell EMC Server and Rack Workstation Monitoring feature as the preferred monitoring method for your Dell EMC Server and Rack Workstations, when the Server and Rack Workstations in the setup are monitored through both; Dell EMC Server and Rack Workstations Monitoring feature and Dell EMC Server and Rack Workstations Monitoring (Licensed) feature. For more information, see Feature Management Tasks in the <i>Dell EMC OpenManage Integration Version 7.2 for Microsoft System Center Operations Manager User's Guide</i> .

Table 13. Feature Management tasks (continued)

Tasks	Description
Set to Scalable Feature	If the Detailed feature is running on the system, the Dell EMC Feature Management Dashboard switches from the Detailed to the Scalable feature. On upgrading from the previous version, run this task to use the latest version for this monitoring feature.
Set to Detailed Feature	If the Scalable feature is running on the system, the Dell EMC Feature Management Dashboard switches from the Scalable to the Detailed feature. On upgrading from the previous version, run this task to use the latest version for this monitoring feature.
Set Informational Alerts On	Informational alerts are turned on when the Dell EMC Server and Rack Workstations Scalable monitoring is in use.
Set Informational Alerts Off	Informational alerts are turned off when the Dell EMC Server and Rack Workstations Scalable monitoring is in use.
Refresh Dashboard	Updates the Dell EMC Feature Management Dashboard . i NOTE: The Refresh dashboard task may not update the dashboard immediately; it might take a few minutes to update the dashboard contents.
Refresh Node Count	Updates the node count of servers monitored using this feature.
Remove Monitoring Feature	Removes the Dell EMC Server and Rack Workstations Monitoring feature.

DRAC Monitoring Feature for Operations Manager

DRAC monitoring feature supports discovery, and monitoring for the various generations of iDRAC—iDRAC6, iDRAC7, and iDRAC8 systems using SNMP.

i **NOTE: The DRAC monitoring feature is deprecated for iDRAC9 and above systems. Recommendation is to use the Dell EMC Server and Rack Workstation Monitoring (Licensed) feature for iDRAC9 systems.**

Management Packs

After the Dell EMC Server Management Pack management packs are successfully imported, the required management packs listed should appear in the **Administration** pane of the Operations Manager console. For more information, see [Importing Management Packs into Operations Manager](#)

Table 14. DRAC monitoring feature and required Management Packs

Feature	Default Location of Management Packs	Required Management Packs
DRAC Monitoring	<p>Library</p> <p>%PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite\7.2\Library</p> <p>Management Packs</p> <p>%PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite\7.2\Remote Access Monitoring</p>	<p>Library</p> <ul style="list-style-type: none"> • Dell.Connections.HardwareLibrary.mp • Dell.OperationsLibrary.Common.mp <p>Management Packs</p> <ul style="list-style-type: none"> • Dell.DRAC.OM12.mp—Operations Manager 2012 or later • Dell.Model.DRAC.mp • Dell.OperationsLibrary.DRAC.mp • Dell.View.DRAC.mp

Configuration prerequisite

Enable SNMP ports on firewall for SNMP functionality.

Management Server (MS) requirements (Optional)

Table 15. Optional software requirements

Software	Purpose
Dell License Manager (for iDRAC7 systems only)	To deploy licenses and collect reports from the management server. To launch Dell License Manager console, install Dell License Manager on the management server. For more information, see <i>Dell License Manager User's Guide</i> at dell.com/support/home .
Dell OpenManage Power Center	To launch Power Center console, install Dell OpenManage Power Center on the management server. For more information, see <i>Dell OpenManage Power Center Installation Guide</i> at dell.com/support/home .

DRAC monitoring requirement

To monitor the health of DRAC devices, associate the community string **Run As account** with the **SNMP Monitoring Account** with the target as **Dell Remote Access Controller** class or respective DRAC object (if you have different Run As accounts for different DRAC devices).

Feature Management tasks

The following table lists the DRAC monitoring tasks available in the **Dell EMC Feature Management Dashboard**. Some tasks listed in the Feature Management tasks table appear only after you have imported the DRAC monitoring feature.




-  **NOTE:** In the Event log, ignore the errors pertaining to reimporting of existing management packs under the error logs. These errors occur when Dell EMC Feature Management Dashboard reimports all the dependent management packs that are already imported while importing a monitoring feature.
-  **NOTE:** Wait for a task to complete (view the state update change in the dashboard) before launching another task using the Dell EMC Feature Management Dashboard.

Table 16. Feature Management tasks

Tasks	Description
Import DRAC Monitoring Feature	Enables the DRAC monitoring feature into the OpsMgr.
Refresh Dashboard	Updates the Dell EMC Feature Management Dashboard .  NOTE: The Refresh Dashboard task may not update the dashboard immediately; it might take a few minutes to update the dashboard contents.
Refresh Node Count	Updates the node count.

Dell EMC OMIMSSC supported monitoring features

The topics in this section describe the monitoring features that are supported by OMIMSSC for Operations Manager.

Topics:

- [Dell EMC Server and Rack Workstation Monitoring \(Licensed\) Feature](#)
- [Dell EMC Chassis Monitoring feature](#)
- [Dell EMC Chassis Modular Server Correlation Feature](#)
- [Dell EMC Network Switch monitoring feature](#)

Dell EMC Server and Rack Workstation Monitoring (Licensed) Feature

Dell EMC Server and Rack Workstation Monitoring (Licensed) feature provides detailed or scalable inventory, based on your method of discovery, and monitoring of the following devices:

- 12th, 13th generation, and iDRAC 9-based PowerEdge servers
- PowerVault servers
- Dell Precision Racks
- Hardware monitoring of Dell EMC branded or Dell EMC OEM Ready servers and Dell EMC Microsoft Storage Spaces Direct Ready nodes

Inventory and monitoring of these devices could be done through iDRAC or iDRAC Service Module (iSM) installed on the managed Dell EMC Server or Rack Workstation through one of the following methods based on your monitoring preference:

- iDRAC using WS-MAN
- iDRAC access via Host OS
- iSM using WMI

This is a licensed feature.

For more information about monitoring servers through iDRAC using WS-MAN or Host OS, see the section Dell EMC Server and Rack Workstation Monitoring (Licensed) Feature in the *Dell EMC OpenManage Integration Version 7.2 for Microsoft System Center for Operations Manager User Guide*.

For the list of Supported Platforms for iSM, see the *iDRAC Service Module Installation Guide* at Dell.com/manuals.

Management Packs

Table 17. Dell EMC Server and Rack Workstations Monitoring (Licensed) feature and required Management Packs

Feature	Default Location of Management Packs	Required Management Packs
Dell EMC Server and Rack Workstation Monitoring (Licensed)	<p>Library</p> <p>%PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite\7.2\Library</p> <p>Monitored Management Packs</p>	<p>Library</p> <ul style="list-style-type: none"> • Dell.Connections.HardwareLibrary.mp • Dell.OperationsLibrary.Common.mp <p>Monitored Management Packs</p> <ul style="list-style-type: none"> • For Dell EMC Servers or Rack Workstations discovered through iSM–WMI:

Table 17. Dell EMC Server and Rack Workstations Monitoring (Licensed) feature and required Management Packs

Feature	Default Location of Management Packs	Required Management Packs
	C:\PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite\7.2\Server Monitoring	<ul style="list-style-type: none"> o Dell.ManagedServer.iSM.mp o Dell.ManagedServer.Model.mp o Dell.View.Server.mp • For Dell EMC Servers or Rack Workstations discovered through iDRAC-WS-MAN: <ul style="list-style-type: none"> o Dell.Model.Server.mp o Dell.OperationsLibrary.Server.mp o Dell.Server.OOB.mp o Dell.View.Server.mp • Dell.Model.Server.mp • Dell.Server.SDK.mp • Dell.Server.SDKServer.mp • Dell.View.Server.mp

Configuration prerequisites

- Ensure that iSM is installed.
 - o WMI feature is enabled for discovering devices through iSM-WMI.
 - o iDRAC access via Host OS is enabled for discovering devices through iDRAC access via Host OS.
- Ensure that there is WS-MAN (WS-Management) connectivity to iDRAC
- Ensure that the SNMP ports on the firewall are enabled
- Ensure that the Dell Device Helper is installed
- Ensure that MaxEnvelopeSizeKb value in WinRM setting is higher (for Windows Server 2008 R2 only)

Management Server (MS) requirements

Table 18. Prerequisites for software

Software	Purpose
(Required) Operations Manager 2012 and later	Dell EMC Server and Rack Workstation Monitoring (Licensed) feature is available only on management servers running Operations Manager 2012 and later. <i>NOTE: If you are using Operations Manager 2016 and later, then for systems running Nano server, apply the Update Rollup 1 for Microsoft System Center 2016 - Operations Manager agent package provided in the Microsoft knowledge base article KB3190029. For more information, see support.microsoft.com/kb/3190029.</i>
(Required) SMASH Library MPB from Microsoft	Dell EMC Server and Rack Workstation Monitoring (Licensed) feature requires SMASH library MPB from Microsoft to discover Dell EMC PowerEdge Servers. For more information, see Installing the WS-Management and SMASH Device Template .
(Optional) Dell License Manager (for iDRAC7 or later systems only)	Launches Dell License Manager console. To deploy licenses and collect reports; install Dell License Manager on the management server. For more information, see <i>Dell License Manager User's Guide</i> at dell.com/support/home .
(Optional) OpenManage Power Center	Launches Dell OpenManage Power Center console. To monitor and manage power consumption, and temperature in the data

Table 18. Prerequisites for software (continued)

Software	Purpose
	center using the Operations Manager console, install OpenManage Power Center on the management server. For more information, see <i>OpenManage Power Center Installation Guide</i> at dell.com/support/home .

Managed System requirements

To discover and monitor managed systems, ensure that the following requirements are met:

- Required iSM version is installed on the Dell EMC device. Based on your monitoring requirements, the following features must be enabled through the iDRAC console:
 - Windows Management Instrumentation (WMI) feature to monitor through iSM–WMI.
 - iDRAC access via Host OS (Experimental feature) to monitor through iDRAC using host IP.
- iDRAC7 or later.

NOTE: If you are monitoring devices through iSM–WMI feature on systems running Microsoft Nano server, see the section *Installing iDRAC Service Module on Nano operating system in the iDRAC Service Module version 2.4 Installation Guide* at Dell.com/support.

NOTE: If you are using iDRAC firmware version 2.40.40.40 or later, Transport Layer Security (TLS) versions 1.1 or later is enabled by default. Before installing Dell EMC Server Management Pack Suite version 7.2 for Microsoft System Center Configuration Manager, see Support.microsoft.com/en-us/kb/3140245 for more information about TLS updates. Based on your web browser, you may have to enable support for TLS 1.1 or later. For more information about iDRAC, see Dell.com/idracmanuals.

Feature Management tasks

The following table lists the Dell EMC Server and Rack Workstation Monitoring (Licensed) feature tasks available on the **Dell EMC Feature Management Dashboard**. Some tasks listed in the Feature Management tasks table appear only after you have imported the Dell EMC Server and Rack Workstation Monitoring (Licensed) feature.

- NOTE:** Ensure that Microsoft SMASH Library (MPB) is installed before discovering a Dell EMC Server using Server and Rack Workstation Monitoring (Licensed) feature to be able to use all the tasks listed in the Feature Management tasks table. In the Event log, ignore the errors pertaining to reimporting of existing management packs under the error logs. These errors occur when Dell EMC Feature Management Dashboard reimports all the dependent management packs that are already imported while importing a monitoring feature.
- NOTE:** Wait for a task to complete (view the task’s status in the dashboard) before launching another task while using the Dell EMC Management Dashboard.

Table 19. Feature Management tasks

Tasks	Description
Enable Agent Proxying	Enables agent proxying for the Dell EMC PowerEdge Servers running the supported iSM version and also triggers discovery of these servers.
Set to Scalable Feature (Licensed)	If the detailed feature is running on the system, the Dell EMC Feature Management Dashboard switches from the detailed feature to the scalable feature for this monitoring method. On upgrading from the previous version, run this task to use the latest version for this monitoring feature.

Table 19. Feature Management tasks (continued)

Tasks	Description
Set to Detailed Feature (Licensed)	If the scalable feature is running on the system, the Dell EMC Feature Management Dashboard switches from the scalable feature to the detailed feature for this monitoring method. On upgrading from the previous version, run this task to use the latest version for this monitoring feature.
Set as Preferred Monitoring Method (Licensed)	Enables the Dell EMC Server and Rack Workstation Monitoring (Licensed) feature as the preferred monitoring method for your Dell EMC Servers and Rack Workstations, when these devices are monitored through both, the Dell EMC Server and Rack Workstation Monitoring feature and Dell EMC Server and Rack Workstation Monitoring (Licensed) feature. For more information, see Feature Management Tasks in the <i>Dell EMC OpenManage Integration Version 7.2 for Microsoft System Center Operations Manager User's Guide</i> .
Enable Event Auto-Resolution	Enables the Event Auto-Resolution feature.
Disable Event Auto-Resolution	Disables the Event Auto-Resolution feature.
Associate Run-As Account	This task associates the Run As Account used for the SMASH discovery with all Dell Server objects, required for health monitoring. For more information, see the Associate Run As-Account task .
Remove Monitoring Feature (Licensed)	Removes the Dell EMC Server and Rack Workstation Monitoring (Licensed) feature.
Refresh Dashboard	Updates the Dell EMC Feature Management Dashboard . NOTE: The Refresh dashboard task may not update the dashboard immediately; it might take a few minutes to update the dashboard contents.
Refresh Node Count	Updates the node count of servers monitored using this feature.

Dell EMC Chassis Monitoring feature

The Dell EMC chassis monitoring feature supports discovery and monitoring of Dell EMC Chassis Management Controller/OpenManage Enterprise Modular (CMC/OME-M) on PowerEdge MX7000, PowerEdge FX2/ FX2s chassis, PowerEdge VRTX chassis, PowerEdge M1000E chassis, and Dell OEM Ready chassis using:

- SNMP and/or WS-MAN protocol
- RedFish

Dell EMC Chassis monitoring feature also supports Detailed monitoring of individual chassis components in the supported Operations Manager.

Management Packs

The following table lists the required management packs for the Dell EMC chassis monitoring feature:

Table 20. Required Management Packs

Feature	Default Location of Management Packs	Required Management Packs
Dell EMC Chassis Monitoring	Library	Library <ul style="list-style-type: none"> • Dell.Connections.HardwareLibrary.mp

Table 20. Required Management Packs

Feature	Default Location of Management Packs	Required Management Packs
	%PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite\7.2\Library Monitored Management Packs %PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite\7.2\Chassis Monitoring	<ul style="list-style-type: none"> Dell.OperationsLibrary.Common.mp Monitored Management Packs <ul style="list-style-type: none"> Dell.CMC.SDK.mp Dell.Model.CMC.mp Dell.CMC.Sync.mp Dell.View.SDKCMC.mp

Configuration prerequisites

- Ensure that SNMP ports on firewall are enabled.
- Ensure that Dell Device Helper is installed.
- Ensure that there is WS-MAN (WS-Management) connectivity between the Management Server and the Managed Node.

Dell EMC Chassis Monitoring requirements

- For slot discovery and correlation to work; ensure that you have Dell Device Helper utility installed.
- To monitor Chassis controller, IO Module, IO Module Group, Power Supply, and Power Supply Group components.
- To monitor the health of Chassis devices, associate the community string **Run As account** with the **SNMP Monitoring Account** with the target as **Dell Modular Chassis** class or respective Chassis object (if you have different Run As accounts for different Chassis devices).
- To discover Chassis Slots and Chassis Slot Summary for Dell EMC Chassis Management Controller/OpenManage Enterprise Modular (CMC/OME-M); create **Run As Accounts** and associate it to the profiles — **Dell CMC Login Account** Run As Profiles. Also, enable the **CMC Slot Discovery** from the Operations Manager console. For more information, see [Configuring Chassis Management Controller feature for Correlating Server Modules with Chassis Slot Summary](#).
- To perform Chassis Detailed monitoring; create **Run As Accounts** with WS-MAN credentials required for accessing the Dell EMC CMC/OME-Ms, and associate it to the profiles — **Dell CMC Login Account** Run As Profiles.

NOTE:

- **If you are using AD domain credentials for Dell EMC CMC/OME-M, then, enter the credentials in the following format: `username@domainname.com`**

Configuring Dell EMC Chassis Management Controller/ OpenManage Enterprise Modular (CMC/OME-M) feature for correlating Server Modules with the Chassis Slot summary

To configure Dell EMC Chassis Management Controller/OpenManage Enterprise Modular (CMC/OME-M) feature for correlating server modules, create **Run As Accounts** and associate it to Run As Profiles to populate chassis slot summary.

1. Create a **Run As Account** of type Simple Authentication that has privileges to connect to the CMC/OME-M on the chassis. Also, use the **Basic** or **Digest** Run As Account types for configuring the user credentials.
2. Select the **More Secure** or **Less Secure** option in the **Run As Account** configuration, so that you can selectively distribute the configuration to specific management servers.

For information about creating a **Run As Account** of type Simple Authentication, see the “Creating A Simple Authentication Run As Account” section of *Dell EMC OpenManage Integration version 7.2 for Microsoft System Center for Operations Manager User's Guide* at Dell.com/OMConnectionsEnterpriseSystemsManagement.

NOTE: Add the Server Management Action account to the Operations Manager administrator group.

3. Associate the created Run As Accounts with the **Dell CMC Login Account** profile and select the appropriate class, group, or object on which you can configure the profile.
 - To enable slot summary discovery for CMC/OME-M, override the enable property to **True** in **Dell CMC Slot Discovery**. It is disabled by default.

NOTE: After the slot discovery, if you remove the link between Run As Account with Run As Profile, or disable the slot-discovery workflow, the discovered slots remain with old data.

Feature Management tasks

The following table lists the Dell EMC Chassis monitoring tasks available on the **Dell EMC Feature Management Dashboard**. Some tasks listed in the Feature Management tasks table appear only after you have imported the Dell EMC Chassis monitoring feature.

- NOTE:** In the Event log, ignore the errors pertaining to reimporting of existing management packs under the error logs. These errors occur when Dell EMC Feature Management Dashboard reimports all the dependent management packs that are already imported while importing a monitoring feature.
- NOTE:** Wait for a task to complete (view the state update change in the dashboard) before launching another task using the Dell EMC Feature Management Dashboard.

Table 21. Feature Management tasks

Tasks	Description
Set to Scalable Monitoring	If the Detailed feature is running on the system, the Dell EMC Feature Management Dashboard switches from the detailed feature to the scalable feature. On upgrading from the previous version, run this task to use the latest version for this monitoring feature.
Set to Detailed Monitoring	If the scalable feature is running on the system, the Dell EMC Feature Management Dashboard switches from the scalable feature to the detailed feature.
Refresh Node Count	Updates the node count.
Refresh Dashboard	Updates the Dell EMC Feature Management Dashboard . NOTE: The Refresh dashboard task may not update the dashboard immediately; it might take a few minutes to update the dashboard contents.

Dell EMC Chassis Modular Server Correlation Feature

Chassis Modular Server Correlation feature supports:

- Correlation of discovered Modular Servers using the licensed or license-free monitoring feature with Chassis slots.
 - NOTE:** Dell EMC Chassis Management Controller/OpenManage Enterprise Modular (CMC/OME-M) slot discovery is disabled by default. Hence, enable CMC/OME-M slot discovery for the correlation feature to work.
- Correlation of Chassis Shared Storage components with Dell EMC PowerEdge Servers.
 - NOTE:** Imports Dell EMC Chassis detailed monitoring for the correlation of chassis shared components with Dell EMC PowerEdge Servers.

Management Packs

After the Dell EMC Server Management Pack management packs are successfully imported, the required management packs should appear in the **Administration** pane of the Operations Manager console. For more information, see [Importing Management Packs into the Operations Manager](#).

Table 22. Dell EMC Chassis Modular Server Correlation monitoring feature and required Management Packs

Feature	Default Location of Management Packs	Required Management Packs
Dell EMC Chassis Modular Server Correlation	<p>Library</p> <p>%PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite \7.2\Library</p> <p>Management Pack</p> <p>%PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite \7.2\ChassisModular ServerCorrelation</p>	<p>Library</p> <ul style="list-style-type: none"> • Dell.Connections.HardwareLibrary.mp • Dell.OperationsLibrary.Common.mp <p>Management Pack</p> <ul style="list-style-type: none"> • Dell.ChassisModularServer.Correlation.mp

Management Server (MS) requirements

Chassis Modular Server Correlation monitoring requirements

Chassis Blade correlation in distributed Operations Manager environment

To enable the proxy agent:

1. In the Operations Manager console, click **Administration**.
2. In the **Administration** pane, expand **Administration > Device Management > Management Servers**.
3. Select the management server where you have discovered the chassis devices.
4. Right-click and select **Properties**.
5. In **Management Server Properties**, click **Security**.
6. Select **Allow this server to act as a proxy and discover managed objects on other computers**.
7. Click **OK**.

Feature Management tasks

The following table lists the Dell EMC Chassis Modular Server Correlation feature tasks available on the **Dell EMC Feature Management Dashboard**. Some tasks listed in the Feature Management tasks table appear only after you have imported the Dell EMC Chassis Modular Server Correlation monitoring feature.



-  **NOTE:** In the Event log, ignore the errors pertaining to reimporting of existing management packs under the error logs. These errors occur when Dell EMC Feature Management Dashboard reimports all the dependent management packs that are already imported while importing a monitoring feature.
-  **NOTE:** Wait for a task to complete (view the state update change in the dashboard) before launching another task using the Dell EMC Feature Management Dashboard.

Table 23. Feature Management tasks


Tasks	Description
Refresh Node Count	Update the node count.
Refresh Dashboard	<p>Updates the Dell EMC Feature Management Dashboard.</p> <p> NOTE: The Refresh dashboard task may not update the dashboard immediately; it might take a few minutes to update the dashboard contents.</p>

Table 23. Feature Management tasks (continued)

Tasks	Description
Remove Chassis Modular Server Correlation Feature	Removes the Dell EMC Chassis modular server correlation feature
Upgrade Chassis Modular Server Correlation Feature	Upgrades to the latest version of the Dell EMC Chassis modular server correlation feature.

Dell EMC Network Switch monitoring feature

The Dell EMC Network Switch monitoring feature supports discovery and monitoring of the network switches including M-Series, Z-Series, N-Series, and S-Series switches. In the network switch monitoring feature, SNMP based communication is performed.

The Dell EMC Network Switch monitoring feature also supports detailed level of monitoring of individual switch components in the supported Operations Manager.

Management Packs

The following table lists the required management packs for the Dell EMC Network Switch monitoring feature:

Table 24. Required Management Packs

Feature	Default Location of Management Packs	Required Management Packs
Dell EMC Network Switch Monitoring	<p>Library</p> <p>%PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite\7.2\Library</p> <p>Monitored Management Packs</p> <p>%PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite \7.2\NetworkSwitch Monitoring</p>	<p>Library</p> <ul style="list-style-type: none"> · Dell.Connections.HardwareLibrary.mp · Dell.OperationsLibrary.Common.mp <p>Monitored Management Packs</p> <ul style="list-style-type: none"> · Dell.NetworkSwitch.mp · Dell.View.NetworkSwitch.mp

Feature Management tasks

The following table lists the Dell EMC Network Switch monitoring tasks available on the **Dell EMC Feature Management Dashboard**. Some tasks listed in the Feature Management tasks table appear only after you have imported the network switch monitoring feature.

- NOTE:** In the Event log, ignore the errors pertaining to reimporting of existing management packs under the error logs. These errors occur when Dell EMC Feature Management Dashboard reimports all the dependent management packs that are already imported while importing a monitoring feature.
- NOTE:** Wait for a task to complete (view the state update change in the dashboard) before launching another task using the Dell EMC Feature Management Dashboard.

Table 25. Feature Management tasks

Tasks	Description
Refresh Node Count	Updates the node count.
Refresh Dashboard	<p>Updates the Dell EMC Feature Management Dashboard.</p> <p>NOTE: The Refresh dashboard task may not update the dashboard immediately; it might take a few minutes to update the dashboard contents.</p>

Table 25. Feature Management tasks (continued)

Tasks	Description
Set to Scalable Monitoring	If the Detailed feature is running on the system, the Dell EMC Feature Management Dashboard switches from the detailed feature to the scalable feature. On upgrading from the previous version, run this task to use the latest version for this monitoring feature.
Set to Detailed Monitoring	If the scalable feature is running on the system, the Dell EMC Feature Management Dashboard switches from the scalable feature to the detailed feature. On upgrading from the previous version, run this task to use the latest version for this monitoring feature.

Backup, restore, and update OMIMSSC

The topics in this section describe the migration of OMIMSSC-SCOM appliance to upcoming versions using backup and restore feature and then updating the OMIMSSC-SCOM appliance.

Topics:

- [Backup OMIMSSC appliance](#)
- [Restore OMIMSSC appliance](#)
- [Update OMIMSSC using service pack update feature](#)

Backup OMIMSSC appliance

The Backup feature saves information about all the enrolled SCOM consoles, discovered devices along with license information, jobs running in OMIMSSC dashboard, credential profiles and the configuration settings.

Taking backup of OMIMSSC Appliance versions 7.1 and 7.1.1 for Operations Manager

The backup function backs up the old appliance data from versions 7.1 and 7.1.1 and creates a backup file.

Ensure that if there are any running jobs in the **Dell EMC OpenManage Integration Dashboard**, wait until the job completes and then perform backup of the appliance data.

Perform the following steps to backup OMIMSSC Appliance:

1. Launch the OMIMSSC Appliance VM.
The **terminal console** is displayed.
2. Provide the **Admin password**, and then press **Enter**.
The appliance configuration options are displayed.
3. Go to **Backup Appliance Data** using arrow keys, and then press **Enter**.

Backup the OMIMSSC version 7.2 from admin portal

The backup function backs up the appliance data from version 7.2 and creates a backup file in the custom CIFS share location.

Ensure that you have created a CIFS share folder.

To backup the OMIMSSC appliance, perform the following steps:

1. Log in to the **Dell EMC OMIMSSC Admin portal** as the default admin by providing password in the password field.
The **Admin Portal** login page is displayed.
2. On the left pane, select **Settings > Backup Appliance**.
The **Backup Settings and Details** wizard is displayed.

Figure 8. Backup OMIMSSC appliance wizard

3. In the **CIFS share path for backup** field, type the CIFS share path of the backup files.
 - NOTE:** Ensure that the CIFS share for backup is in the same domain as the SCOM Management server.
4. In the **Credential Profile for CIFS share** field, select the **Credential Profile** to access the share path or create new **Windows Credential profile** by selecting **Create new**. For more information about credential profile, see Dell EMC OpenManage Integration Version 7.2 for Microsoft System Center for Operations Manager User's Guide.
5. In **Password for backup file**, enter a password to protect the backup file.
6. In **Retype password**, enter the password again.
7. Click **Test Connection**.
 - If the **Test connection is successful**, a message is displayed on successful connectivity with the provided CIFS share location.
8. Click **Backup** to complete the backup process.
 - The **Backup Success** message is displayed.
 - NOTE:** The Backup file is in zip format.
9. Click **Close**.

Restore OMIMSSC appliance

Restores all the enrolled SCOM consoles, discovered devices along with license information, jobs running in OMIMSSC dashboard, credential profiles, device discovery configuration settings and information about Proxy MS.

Restore the OMIMSSC appliance data:

- Restore the old OMIMSSC appliance versions 7.1 and 7.1.1 by using an IP address.
- Restore the OMIMSSC appliance version 7.2 and later and for migrating to the same appliance version 7.2 and later versions by using CIFS share.

To perform the restore, follow these steps:

1. Log in to the **Dell EMC OMIMSSC Admin portal** as the default admin by providing password in the password field.
 - The **Admin Portal** is displayed.
2. On the left pane, select **Settings > Restore Appliance**.
 - The **Restore Appliance** wizard is displayed.
3. Restore the OMIMSSC appliance using the following:
 - **Restore Appliance using an IP Address**

NOTE: This option is used to restore from OMIMSSC appliance version 7.1 and 7.1.1.

- Restore Appliance from a custom CIFS share

NOTE: This option is used to restore from OMIMSSC appliance version 7.2 and later.

4. When restoring the appliance **using an IP address:**

- Provide an **Appliance IP address** of OMIMSSC appliance version 7.1 or 7.1.1 where backup has been taken.
- Provide the **Enrolled SCOM MS FQDN** that had been used previously during enrollment.

NOTE: When the Enrolled SCOM MS FQDN parameter is missing or incorrect, there may be some discrepancies on the Dell EMC Feature Management Dashboard. Post restore operation completes, ensure to follow steps in section [Recover Dell EMC Feature Management Dashboard](#) to update the available version for all the installed features on the Dell EMC Feature Management Dashboard.

- Select **Restore**.

Restore Appliance

previous appliance. This will ensure seamless restore of the appliance data.

Warning: When you click Restore, the current OMIMSSC Admin Portal session is closed, and the OMIMSSC Appliance restarts. To view the status, log in to OMIMSSC Admin Portal after sometime, and view the log files.

Restore Using an IP Address or Custom Path

Restore Appliance using an IP Address

Restore Appliance from a custom CIFS share

Appliance IP Address

Enrolled SCOM MS FQDN (Recommended)

Restore **Cancel**

Figure 9. Restore Appliance using an IP address

5. When restoring the appliance **using Custom CIFS share:**

- In **CIFS share location of backup file**, provide the CIFS share location in the following format:

```
\\sharepath\backupfilename(.tar.gz format)
```

where you have taken backup.

NOTE: Ensure that the CIFS share location of backup file is in the same domain as the SCOM Management server.

- In the **Credential Profile for CIFS share** field, by using **Create New**, create a credential profile to access the CIFS share, and then select credential profile from the drop-down list.
- In **Backup file password**, enter the **password** of the backup file.
- NOTE:** The password protects the backed-up files, and the restore process of appliance fails when password is incorrect.
- Select **Test connection**. The **Test connection is successful** message is displayed if connectivity with the provided CIFS share path is successful.
- Select **Restore**.

- A message is displayed,

When you restore an OMIMSSC appliance, the current OMIMSSC admin portal session is closed, and the OMIMSSC appliance restarts. To view the status, log in to the OMIMSSC admin portal after approximately 30 minutes, and view the log files.

Click **Yes**, if you want to proceed.

- The **Restore** completes, and the session closes.

Figure 10. Restore Appliance using custom CIFS share wizard

To get the enrolled SCOM MS FQDN name:

- Launch the SCOM console.
- From the lower left pane, select **Authoring**.
- Go to the **Authoring > Management Pack Objects > Object discoveries**.
- In the **Look for** field, search for **Dell EMC Feature Management Host Discovery**.
- Right click, and then select **Override > Summary > For all objects of class: Management Server**. The **Overrides Summary** wizard is displayed.
- Look for **Class** as **Object Discovery** with corresponding **Parameter** as **FMP Host FQDN**, and then corresponding **Effective value** for the MS FQDN name.

After restore is completed, the appliance will restart automatically. To view the status of restore:

- Log in to the OMIMSSC admin portal.
 - NOTE:** It is recommended that you wait for 15 minutes before you log in so that all services are initiated.
- Select **Settings > Jobs and Logs Center** to view the restore logs.
- Go to **Generic Logs > Appliance Logs**.

NOTE: When you restore from OMIMSSC appliance version 7.1 and 7.1.1, wait until all the management packs are updated to an appliance version 7.2. Also, ensure that the Feature Management Dashboard gets updated and the appliance gets rebooted. Wait for an hour to view the updated dashboard.

NOTE: Post restore operation completes, ensure to turn off the old OMIMSSC appliance where backup had happened.

Update OMIMSSC using service pack update feature

After installing and setting up OMIMSSC, if a service pack update is available, then by using the service pack update feature in OMIMSSC you can install the latest updates.

About service pack updates

Once OMIMSSC is released, it is required to share any critical defect fixes or feature additions that are available as an upgrade to the existing Appliance. You can update service packs and other updates for the OMIMSSC Appliance operating system and OMIMSSC.

- You can place the service pack files directly in any HTTP server and use the service pack files for updates.
- You can incrementally apply these service packs; however, once applied you cannot roll them back.
- The service packs are cumulative, that is, the latest service pack has fixes from all the previous releases.

Service pack updates can be applied using two methods :

1. Update using offline package.
2. Update using online package. For more information, see linux.dell.com/repo/omimssc-scom.

To apply the service pack updates, perform the following steps:

1. Download the service pack from the Web. For more information, see <https://www.dell.com/support/>.
2. Check the list of prerequisites for service pack updates. For more information, see [Installation Prerequisites](#).
3. Copy the downloaded service pack update to repository. For more information, see [Copying service pack updates to repository](#).
4. Provide the repository URL information in OMIMSSC admin portal. For more information, see [Providing repository URL information for service pack updates](#).
5. Install the service pack updates. For more information, see [Install service pack updates](#).

Installation prerequisites

- When using Operations Manager versions 1801, or 1807, or 2019, ensure that OMIMSSC appliance version 7.1.1 is deployed before upgrading to OMIMSSC appliance version 7.2.
- Ensure that no jobs are running. If running, wait until the jobs are completed.

Providing repository URL information for service pack updates

To update OMIMSSC, provide URL information where the service pack updates are located.

To update OMIMSSC, using service pack updates, perform the following steps:

1. In **OMIMSSC**, select **Settings > Service Pack Updates**.
2. To update using the offline package, in **Repository URL**, provide the URL information in the format `http://<servername>:<portname>/<repository path>` and if required, provide proxy server details and credentials to access the server, and then click **Save**.

 **NOTE: Ensure the host name provided in the URL does not contain an underscore (_).**

To update using [linux.dell.com](https://linux.dell.com/repo/omimssc-scom), in **Repository URL**, provide the URL information in the format `http://linux.dell.com/repo/omimssc-scom/<service pack version>` and if required, provide proxy server details and credentials to access the server, and then click **Save**.

Copying service pack updates to repository

- Save the downloaded service pack in a repository.
- Ensure all the files formats in the server pack are supported by the HTTP server. If not, check with HTTP administrator to add the support. The following file formats are supported:

- .RPM
- .XML
- .TXT
- .BZ2

To enable .BZ2 file format:

1. Open the IIS Manager on the server where the repo files are saved.
2. Expand the host name. Click **Sites** and then **Default Web Site**.
3. In **Action** pane click **Add**.
The **Add MIME Type** window is displayed.
4. Provide the **File name extension** as **.BZ2** and **MIME type** as **APP/BZ2** and click **OK**.

Preparing repository

1. Place the service packs files directly in the HTTP server.
2. Double-click the downloaded service pack, and unzip the files to a location.
3. Copy the unzipped files to the HTTP site.

Install service pack updates

To upgrade from an earlier version of OMIMSSC, back up the data of your current version, and then update by using a service pack. To install service pack updates:

1. In the OMIMSSC Admin Portal, click **Settings > Service Pack Updates**.
2. In the **Repository URL** box, enter the URL of the location of the service pack repository using one of the following update methods:

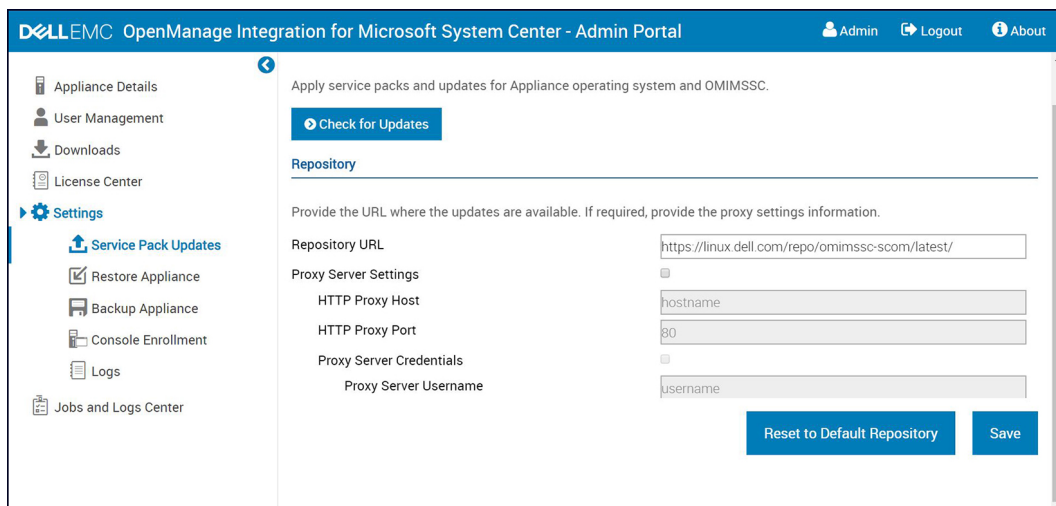


Figure 11. Service pack update wizard

- a. To update using the `linux.dell.com`, in the **Repository URL** box, provide the URL information in the format `http://linux.dell.com/repo/omimssc-scom/<Service Pack Version>` `https://linux.dell.com/repo/omimssc-scom/latest/` and if required, provide proxy server details and credentials to access the server, and then click **Save**.
 - NOTE:** If necessary, enter the proxy server information and login credentials to access the proxy server.
 - NOTE:** When the repository URL link is changed, set the repository URL to a default URL by clicking **Reset to default repository** button at the bottom-right corner, and then click **Save**.
- b. To update using the offline package, in the **Repository URL** box, provide the http repository URL information where the service pack update RPM is stored.
3. Select **Check for Updates** check box. The current version of OMIMSSC and service pack are displayed.
4. Click **Apply**, and then click **OK**.
5. Go to **Settings > Logs >** in the upgrade logs directory, to view, or download the log files for the service pack upgrade, select the **<service pack version number>** directory, for example 7.1.1.2035 directory to view or download the log files for the service pack upgrade.

6. Log in to the **Admin Portal**, and then delete the browser cache history.
7. After the service pack update is complete, reboot the appliance manually.

For more information about creating service pack update repositories, see the [About service pack update](#) section.

Troubleshooting

The following chapter provides information for troubleshooting installation related errors.

Topics:

- [Connection lost between OMIMSSC appliance and Operations Manager console](#)
- [Error message while accessing Dell EMC OMIMSSC admin portal through Mozilla Firefox browser](#)
- [Failure to connect to OMIMSSC Appliance](#)
- [Issues occurred when usernames of local account and domain account match but password differs](#)
- [IP address not assigned to OMIMSSC appliance](#)
- [Appliance discovery job stuck in progress state](#)
- [Unable to launch Dell EMC OMIMSSC in the Operations Manager Console](#)
- [Discovery and monitoring of the Dell EMC device fail after restarting the Dell EMC OMIMSSC](#)
- [Event ID 33333: Data Access Layer rejected retry on SqlError](#)
- [Dell EMC Feature Management Dashboard does not populate](#)
- [Feature Management Dashboard task fails](#)
- [Feature Management alerts](#)
- [Health Service of the Feature Management Host Server is nonfunctional](#)
- [Recover Dell EMC Feature Management Dashboard](#)

Connection lost between OMIMSSC appliance and Operations Manager console

When you restart the server in which OMIMSSC is installed, connectivity is lost between the OMIMSSC appliance and Operations Manager console. This is because the execution policy of the Operations Manager console for the user is not active. Log in to the Operations Manager console server using the Operations Manager console user account to make the execution policy active. However, after login, the connection is not restored until the following steps are completed.

To set the PowerShell execution policy:

1. Set PowerShell execution policy for local system as `RemoteSigned` and for the Operations Manager console Account as `Unrestricted`.

For information on policy settings, refer the following MSDN articles:

- **PowerShell Execution policy:** technet.microsoft.com/en-us/library/hh847748.aspx
- **PowerShell Group Policy:** technet.microsoft.com/library/jj149004

2. Once the execution policy is set, restart the Operations Manager console server.

Error message while accessing Dell EMC OMIMSSC admin portal through Mozilla Firefox browser

When accessing the Dell EMC OMIMSSC admin portal by using Mozilla Firefox browser, the following warning message: "Secure Connection Failed" is displayed.

As a workaround, delete the certificate created from a previous entry of the admin portal in the browser.

Failure to connect to OMIMSSC Appliance

After installing OMIMSSC for Operations Manager environment, on clicking the OMIMSSC appliance icon the following error is displayed:
Connection to server failed.

As a workaround, do the following:

- Add the Appliance IP, and FQDN as a trusted site.
- Add the Appliance IP and FQDN in **Forward Lookup Zones** and **Reverse Lookup Zones** in DNS.
- Check if there are any error messages in C:\ProgramData\VMMLogs\AdminConsole file.

Issues occurred when usernames of local account and domain account match but password differs

The following issues are seen when the usernames are same and passwords are different for the domain user account with local administrator rights and the local administrator user account that is used on the Management Server and/or the Proxy Management Server virtual machines:

- **Test Connection fails between Dell EMC OMIMSSC appliance and Operation Manager console.**
- **SCOM objects not getting discovered in the respective Dell EMC device state views and diagram views after discovery job is successful in the Dell EMC OpenManage Integration Dashboard.**
- **Devices discovered in Operations Manager console's Dell EMC device state views and diagram views remain in unmonitored state.**

For example,

Domain user account: domain\user1, pwd1

Local user account: user1, Pwd2

When user tries to enroll with the above domain user account, test connectivity fails.

Workaround: As a workaround, use different usernames for the domain user and local user accounts or use a single user account as local user during the Operations Manager enrollment in appliance.

Ensure to configure the domain user account as above on the Management Server and the Proxy Management Servers before performing discovery of Dell EMC devices.

IP address not assigned to OMIMSSC appliance

After creating and starting the Appliance, the IP address is not assigned or displayed on the black console.

As a workaround, check if the virtual switch is mapped to a physical switch, configured correctly, and then connect to OMIMSSC Appliance.

Appliance discovery job stuck in progress state

The device discovery job that is triggered gets stuck in the running task list for more than 5 hours in the OMIMSSC Appliance.

As a workaround, create and run a new job for the device discovery with same set of IP addresses.

Unable to launch Dell EMC OMIMSSC in the Operations Manager Console

After enrollment, if the **Dell EMC OpenManage Integration Dashboard** is not loading in the Operations Manager or if there is any change in the OMIMSSC Appliance IP.

As a workaround, update the OMIMSSC appliance IP under Unit monitors:

1. Log in into the Operations Manager console.
2. Click **Authoring** on the lower left of the pane.
3. Select **Authoring > Management Pack Objects > Monitors**.

4. In the **Look for** field, search for **Dell EMC SDK Override Appliance IP** under **Management Sever**.
5. Right click **Dell EMC SDK Override Appliance IP** and select **Override > Override the Monitor > For all objects of class**. The **Override properties** wizard is displayed.
6. Select **Dell EMC Appliance IP** under parameter name. Update the **Override value** and click **OK**.

 **NOTE:** Ensure that you do not select any other override parameters.

Discovery and monitoring of the Dell EMC device fail after restarting the Dell EMC OMIMSSC

When OMIMSSC restarts, the connectivity between the Operations Manager and the OMIMSSC Appliance is lost. Once the Appliance is started, then all the discovery and monitoring of the Dell EMC device is restored after the next discovery and monitoring cycle respectively.

 **NOTE:** The default discovery and the monitoring cycle is 24 hours.

If you want to start the discovery and monitoring of the Dell EMC device before the 24 hours cycle, you can change the override values.

To change the override values, do the following:

- Log in into the Dell EMC OMIMSSC.
- Select **Profiles and Configuration > Configuration**.
- Click **Edit** tab and select the device to edit the override value.
- In the discovery interval column, edit the override value and click **Apply**.
- The discovery is triggered again immediately after changing the override values.
- (Optional) you can view the applied changes by going to the **Jobs and Logs Center > Scheduled** jobs.

Event ID 33333: Data Access Layer rejected retry on SqlError

Warning event with the event id 33333 is generated on Management server when iSM Management Pack tries to discover Proxy Agents. To suppress this event, you need to disable the iSM discovery that is targeted on proxy agents.

To disable the iSM discovery that is run on proxy agent and to suppress the event ID 33333 from getting regenerated, perform the following steps:

1. Log in into the Operations Manager console.
2. On the lower left pane, select **Authoring > Management Pack Objects > Object Discoveries**.
3. In the **Look for** field, search for **iSM**.
4. Select **Discovered type: Dell Sever > Dell Sever Discovery**.
5. Right click **Dell Sever Discovery** and select **Overrides > Override the Object Discovery > For a Group**. The **Select Object** wizard is displayed.
6. Select the **DellProxyMSGGroup** and Click **OK**.

Dell EMC Feature Management Dashboard does not populate

In a distributed setup, the management server where the Dell EMC Server Management Pack is installed first, is selected to host all feature management activities such as discoveries, alerts, and tasks. The management server on which the Dell EMC Server Management Pack is installed first populates the **Dell EMC Feature Management Dashboard**. However, if you have manually imported the Feature Monitoring management pack without running the installer on the management server, the Feature Management Pack host is not selected and hence, the **Dell EMC Feature Management Dashboard** does not populate.

To populate the **Dell EMC Feature Management Dashboard**:

1. In the Operations Manager console, click **Authoring**.
2. In **Authoring**, expand **Management Pack Objects**.

3. Click **Object Discoveries**.
4. In the **Look for:** field, search **Dell Feature Management Host Discovery**.
5. Right-click **Dell Feature Management Host Discovery** and select **Overrides > Override the Object Discovery > For all objects of class: Dell Feature Management Host Discovery**
6. To run the feature management activities, select **FmpHostFqdn** and set the override value to FQDN of the management server.

Feature Management Dashboard task fails

Performing upgrade task in **Feature Management Dashboard** can result in data loss; for example, if there are any dependencies or associations on the monitoring feature being modified, the upgrade task fails with the appropriate message.

 **CAUTION:** Overriding task parameters may result in management pack or operational data loss.

1. Launch Operations Manager console and click **Monitoring**.
2. In the **Monitoring** pane, browse to **Dell > Feature Management Dashboard**. **Feature Management Dashboard** displays the list of management packs present in Operations Manager and the management pack version to which you can upgrade.
3. Select the monitoring feature.
4. Under **Tasks**, expand **Dell Monitoring Feature Tasks**.
5. Click the upgrade monitoring task.
For example, to upgrade **Chassis Monitoring** feature, click **Upgrade Chassis Monitoring Feature** under **Dell Monitoring Feature Tasks**.
6. On the **Run Task — Upgrade Monitoring Feature** screen, click **Override**. **Override Task Parameters** are displayed.
7. From the drop-down menu in the **New Value** column, change the value of **AutoResolve Warnings/Errors** to **True**.
8. Click **Override**.
9. Click **Run** to run the task.

Feature Management alerts

Table 26. Feature Management alerts

Alert Text	Alert State	Cause	Resolution
Dell FMP: Dell Device Helper Utility is either not present or incompatible with the Dell EMC Server and Rack Monitoring (Licensed) Management Pack.	Critical	The required Dell Device Helper Utility version was not found, or the Dell Device Helper Utility is corrupted. A version higher than the required Dell Device Helper Utility version was found. A version lower than the required Dell Device Helper Utility version was found.	Run the Dell EMC Server Management Pack Suite version 7.1 installer on the management server. Use the Repair option in the installer. For more information, see Using Repair option in the Dell EMC Server Management pack suite

Health Service of the Feature Management Host Server is nonfunctional

In a distributed setup, the management server where the Dell EMC Server Management Pack is installed first, is selected to host all feature management activities such as discoveries, alerts and tasks. If the selected management server has stopped functioning, the executed Feature Management task fails, and **Dell EMC Feature Management Dashboard** is not populated. If such a selected management server is corrupt or health service is not obtained, decommission the management server to remove stale objects. For more information, see technet.microsoft.com/en-us/library/hh456439.aspx.

To populate the **Dell EMC Feature Management Dashboard**:

1. In the Operations Manager console, click **Authoring**.

2. In **Authoring**, expand **Management Pack Objects**.
3. Click **Object Discoveries**.
4. In the **Look for:** field, search **Dell Feature Management Host Discovery**.
5. Right-click **Dell Feature Management Host Discovery** and select **Overrides > Override the Object Discovery > For all objects of class: Dell Feature Management Host Discovery**.
6. Select **FmpHostFqdn** and set the override value to FQDN of the management server where the feature management activities have to run.

Recover Dell EMC Feature Management Dashboard

In the restore process, there may be discrepancies on the Dell EMC Feature Management Dashboard. Perform the following steps to recover the Dell EMC Feature Management Dashboard.

1. When you provide wrong MS FQDN or do not provide the MS FQDN during restore operation in the OMIMSSC Admin Portal, the **Available Version** of appliance for the monitoring features shows as 7.1 on Dell EMC Feature Management Dashboard. Post the restore completes, to get the updated or current **Available Version** of appliance, perform the following steps:

- In the Operations Manager console, click **Authoring**.
 - In Authoring, expand **Management Pack Objects**.
 - Click **Object Discoveries**.
 - In the **Look for** field, search **Dell Feature Management Host Discovery**.
 - Right-click **Dell Feature Management Host Discovery** and select **Overrides > Override the Object Discovery > For all objects of class: Management Server**.
 - Select the **FMP Host FQDN** and set the override value to FQDN of the management server used during restore operation.
- NOTE:** To get the FQDN name: Log in to OMIMSSC Admin Portal, Select Jobs and Logs Center > Generic Logs > Appliance logs. In the Activity Logs, check for the following message:

Information: The Dell registry entry on the MS with FQDN <name> has been updated

- Click **OK**.
2. When the Management server(MS) is removed from the SCOM management group that had been used for enrollment in the OMIMSSC Admin Portal, the Dell EMC Feature Management Dashboard shows blank on the remaining MSes. Post service pack update, perform the following steps to recover the Dell Feature management dashboard feature:
 - Launch the MS that had been removed from the management group.
 - Click the lower left **start** button to open the **Start** menu. Type **cmd**, and then select **Command Prompt**: Run `reg export HKEY_LOCAL_MACHINE\SOFTWARE\Dell\Dell Server Management Pack Suites c:\Export.txt`.
 - Now, launch any of the MS in the management group.
 - Copy the exported file `c:\Export.txt` to the MS.
 - Go to the **Start** Menu, type **cmd**, and then select **command prompt** : Run `reg import c:\Export.txt`.
 - In the Operations Manager console, click **Authoring**.
 - a. In Authoring, expand **Management Pack Objects**.
 - b. Click **Object Discoveries**.
 - c. In the **Look for** field, search **Dell Feature Management Host Discovery**.
 - d. Right-click **Dell Feature Management Host Discovery** and select **Overrides > Override the Object Discovery > For all objects of class: Management Server**.
 - e. Select the **FMP Host FQDN** and set the override value to FQDN of the management server.
 - f. Click **OK**.

3. The Dell EMC Feature Management Dashboard shows two entries, each for Dell EMC Server and Rack workstation Monitoring Feature and Dell EMC Chassis Monitoring Feature with **Available Version** as 7.1 and 7.2.

NOTE: Ensure that you launch the Registry Editor on the Management server (MS) that had been enrolled previously to view the registry entry for 7.1 version.

NOTE: If you have not imported Dell EMC Network Switch Monitoring Feature and DRAC Monitoring Feature during 7.1 version upgrade or imported after performing restore, then also you will get to view two entries.

- To remove the monitoring features which have **Available Version** as 7.1 from Dell EMC Feature Management Dashboard, perform the below steps:

- Click the lower left **start** button to open the **Start** menu. Type **cmd**, and then select **Command Prompt**: Run `reg export HKEY_LOCAL_MACHINE\SOFTWARE\Dell\Dell Server Management Pack Suites C:\Export.txt`
- After exporting, run the below commands:
 - `reg delete HKEY_LOCAL_MACHINE\SOFTWARE\Dell`—prompt you to permanently delete the registry entry.
 - `reg delete HKEY_LOCAL_MACHINE\SOFTWARE\Dell (Yes/No) ?`—type **Y** or **N**.

 **NOTE:** To get the enrolled MS FQDN, see [Restore OMIMSSC appliance](#).

It takes 10 to 15 minutes to reflect the Dell EMC Feature Management Dashboard with updated **Available Version** of appliance after deleting registry entry.

Appendix

Topics:

- Port information and communication matrix for OMIMSSC appliance
- Installing Web Services Management (WS-Man) and SMASH Device template
- Manual cleanup for the Operations Manager console that is unreachable during the de-enrollment
- Associate Run As Account task—Dell EMC Server and Rack Workstation Monitoring (Licensed) feature

Port information and communication matrix for OMIMSSC appliance

This section lists all the communication and the port requirements for OMIMSSC appliance to the Dell EMC devices.

Table 27. Port information for OMIMSSC appliance

Communication purpose	Port Number	Protocols	Direction	Source	Destination	Description
Health or metrics or inventory collection from devices	443	TCP	Out	OMIMSSC Appliance	iDRAC, CMC, Network Devices	Uses WSMAN, or RedFish, or SNMP
Health or metrics update to SCOM.	5985 and 5986	TCP	Out	OMIMSSC Appliance	SCOM MS	Windows event is created using remote power shell. Dell Management pack rules monitor the events and update the SCOM DB.
Inventory or Health update to SCOM	111 and 2049	TCP and UDP	In	SCOM MS	OMIMSSC appliance	Appliance exposes NFS share to share the inventory details to Management packs.
DNS	53	TCP	Out	OMIMSSC appliance	DNS Server	DNS resolution for appliance
UI Operations from SCOM view	443	TCP	In	SCOM MS	OMIMSSC appliance	UI operations using Dell EMC OpenManage Integration Dashboard launched from SCOM console

Table 28. Port information for Management server

Communication purpose	Port Number	Protocols	Direction	Source	Destination	Description
SNMP traps	162	UDP	In	iDRAC, CMC, Network Devices	All SCOM MSs and Proxy MSs	OMIMSSC distributes the total devices to all the proxy MS Proxy MS receives the alert and converts to Windows events.
Health or metrics update to SCOM.	5985 and 5986	TCP	In	OMIMSSC Appliance	All SCOM MSs	Powershell commands are started from the appliance.

Table 28. Port information for Management server (continued)

Communication purpose	Port Number	Protocols	Direction	Source	Destination	Description
Inventory or health update to SCOM	111 and 2049	TCP and UDP	Out	All SCOM MSs	OMIMSSC appliance	Appliance exposes NFS share to share the inventory details to Management packs.
UI operations	443	TCP	Out	All SCOM MSs	OMIMSSC Appliance	UI operations using Dell EMC OpenManage Integration Dashboard launched from SCOM console

Table 29. Port information for Dell EMC devices (iDRAC or CMC or OME-Modular or Network switch)

Communication purpose	Port Number	Protocols	Direction	Source	Destination	Description
SNMP traps	162	UDP	Out	iDRAC, CMC, Network Devices	Proxy MS or MS	OMIMS.SC distributes the total devices to all the proxy MS Proxy MS receives the alert and converts to Windows events.
Health or metrics or inventory collection from devices	443	TCP	In	OMIMSSC Appliance	iDRAC, CMC, Network Devices	Uses WSMAN/ RedFish / SNMP

Installing Web Services Management (WS-Man) and SMASH Device template

To install the WS-Man and SMASH Device template:

1. Download the SMASH Library MPB file—`WS-ManagementAndSMASHDeviceDiscoveryTemplate.msi` from www.microsoft.com/en-in/download/confirmation.aspx?id=29266 to a temporary location.
2. Run the .msi to copy the SMASH Library MPB file to the user/default location.
3. Launch the Operations Manager console.
4. From the navigation pane, click **Administration**.
5. Expand **Administration**, click **Management Packs** and select **Import Management Packs** on the right pane.
6. Click **Add > Add from disk**.
7. Type the location details, or navigate to the location where you downloaded the Microsoft's SMASH Library MPB file.
8. Select the MPB file and click **Open**.
The **Import Management Packs screen** is displayed with the template in the **Import List**.
9. Click **Install**.

Manual cleanup for the Operations Manager console that is unreachable during the de-enrollment

During de-enrollment, if the Operations Manager console is unreachable, and you forcefully de-enroll, then the installed management packs are not cleaned up from the unreachable console. To perform the complete cleanup for Operations Manager, perform the following steps:

1. Launch the Operations Manager console.
2. Select **Authoring** from the lower left pane.
3. Click **Groups** from the left **Authoring** pane to view the list of the groups.


4. Select the **DellProxyMSGGroup** from the list of groups. Check for any explicit members added in the group and delete. Right click on the group and click **Delete**.
The **DellProxyMSGGroup** is deleted.
5. Select **Administration** from the lower left pane.
6. If you are using Operations Manager 2016 and later, select **Administration > Management Packs > Installed Management Packs** from the left pane to view the list of the installed management packs and if you are using Operations Manager 2012R2, select **Administration > Management packs** to view the list of management packs.
7. Select the management packs in the following order (as applicable) and right click on each and select delete to delete the Management Pack from the console:
 - Dell EMC Chassis Modular Server Correlation Utility
 - Dell EMC Managed Server iSM Management Pack
 - Dell EMC Server OpenManage Integration Dashboard View
 - Dell EMC Windows Server (Scalable Edition)
 - Dell EMC Feature Management TaskRefresher
 - Dell EMC Feature Management Override
 - Dell EMC Managed Server Model Library
 - Dell EMC Group Creation
 - Dell EMC Server Operations Library
 - Dell EMC Feature Management
 - Dell EMC Chassis CMC View
 - Dell EMC Chassis CMC Model
 - Dell EMC CMC Operations Library
 - Dell EMC Server View
 - Dell EMC SDK ApplianceIP Override
 - Dell EMC Server Model
 - Dell EMC Server View Library
 - Dell EMC Server Model Library
 - Dell EMC CMC Model
 - Dell EMC AgentResource 0 Override
 - Dell EMC NetworkSwitch View
 - Dell EMC NetworkSwitch
 - Dell EMC PerformanceThreshold Monitor Override
 - Dell EMC Base Hardware Library
 - Dell EMC Operations Library Common
 - Dell EMC Appliance Information Management Pack
 - Dell EMC Configuration Management Pack

All the Management packs and overrides are deleted.

8. Delete the **Dell Management pack** folder that is present in local drive by following the path `%PROGRAMFILES%\Dell Management Packs\Server Mgmt Suite\7.2\`.
9. Delete the **Dell Server Management Pack Suites** Registry entry from the **Registry Editor** by performing the following:
 - Select **HKEY_LOCAL_MACHINE > SOFTWARE > Dell > Dell Server Management Pack Suites** and right click to delete the Registry entry.

Associate Run As Account task—Dell EMC Server and Rack Workstation Monitoring (Licensed) feature

Associate Run As Account task associates the Run As Account used for SMASH discovery with all Dell Server objects, required for health monitoring. This task is available as an option for performing object-level association.

 **WARNING: Perform the Associate Run As Account task only if necessary. This task affects the configuration of all Dell Server objects. Dell Server Run As Account Association unit monitor automatically performs the object-level association.**

Accessing documents from the Dell EMC support site

You can access the required documents in one of the following ways:

- Using the following links:
 - For Dell EMC Enterprise Systems Management, Dell EMC Remote Enterprise Systems Management, and Dell EMC Virtualization Solutions documents — www.dell.com/esmmanuals
 - For Dell EMC OpenManage documents — www.dell.com/openmanagemanuals
 - For iDRAC documents — www.dell.com/idracmanuals
 - For Dell EMC OpenManage Connections Enterprise Systems Management documents — www.dell.com/OMConnectionsEnterpriseSystemsManagement
 - For Dell EMC Serviceability Tools documents — <https://www.dell.com/serviceabilitytools>
- From the Dell EMC Support site:
 1. Go to <https://www.dell.com/support>.
 2. Click **Browse all products**.
 3. From **All products** page, click **Software**, and then click the required link from the following:
 - **Analytics**
 - **Client Systems Management**
 - **Enterprise Applications**
 - **Enterprise Systems Management**
 - **Mainframe**
 - **Operating Systems**
 - **Public Sector Solutions**
 - **Serviceability Tools**
 - **Support**
 - **Utilities**
 - **Virtualization Solutions**
 4. To view a document, click the required product and then click the required version.
- Using search engines:
 - Type the name and version of the document in the search box.

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